

San Bernardino International Airport

Quarterly Report: October 2026

SBD good neighbor program

Program Components

By committing to ongoing dialogue, sharing up-to-date information, and increasing channels to receive feedback, the program ensures San Bernardino International Airport remains a good neighbor.



COMMUNITY OUTREACH

Presentations, reports to jurisdictions, communications efforts



EDUCATION

Website to provide information, explanatory videos



COMMUNICATIONS

Reports to the Board, e-newsletter, social media

GAIN FEEDBACK & LISTEN

Noise comment and general feedback forms



PHONE

Dedicated noise hotline



EMAIL

sbdgoodneighbor.com/contact-us/

San Bernardino International Airport

Good Neighbor Program

San Bernardino International Airport launched the SBD Good Neighbor Program in July 2020.

This proactive effort allows the airport to inform the community about new and ongoing developments at the airport.

A program update follows.



COMMUNITY OUTREACH



RECEIVE FEEDBACK



EDUCATE THE REGION

PROVIDE CONSISTENT REPORTING

SBD good neighbor program

San Bernardino International Airport Good Neighbor Program

Notable developments for 3Q26:

- Published *Good Neighbor News* Summer 2026 newsletter, shared individual articles on social, and promoted subscriptions
    - Spotlighted the **Question of the Quarter**: Why is an Aircraft Circling My Neighborhood?

- Educational outreach:
    - San Bernardino Valley College
        - Handshake Career Kickoff event
        - Student engagement through guest lecture in the Aeronautics Department

- UCR visit – welcomed students back to campus and shared SBD career opportunities

- Community engagement and sponsorship:
    - 19th Annual Believe Walk in Downtown Redlands, presented by Stater Bros.





Social Media - Strategy

- Facebook, Instagram, X, LinkedIn, & YouTube
- Increase followers and engagement by:

  - Emphasizing Good Neighbor Program
  - Generating original, dynamic content
  - Encouraging comments & sign-ups
  - Tagging partners
  - Posting routinely

- Boosting posts





Disclaimer: SBD Good Neighbor Program

SBD Good Neighbor Program Noise Report presents noise monitoring information managed by the SBD Good Neighbor Program. SBD International Airport has no authority over the movement of aircraft or the direction of flight. The authority to regulate flight patterns of aircraft is vested exclusively in the Federal Aviation Administration (FAA). FAA air traffic controllers have the responsibility for directing aircraft on the ground and in flight, and the pilot in command has the final authority as to the safe flight of their aircraft. Pilots in command make the final decisions relative to runway use; therefore, pilots may request to use any available runway. Neither the airport nor the FAA air traffic controllers may restrict a pilot's access to an available runway.

Introduction

Quarterly Report – October 2026



TOTALS & TRENDS



COMMENTS YEAR-TO-DATE



COMMENT BREAKDOWN

COMMENT MAP



July 2026

A first look at the first month of the quarter.

84 noise comments

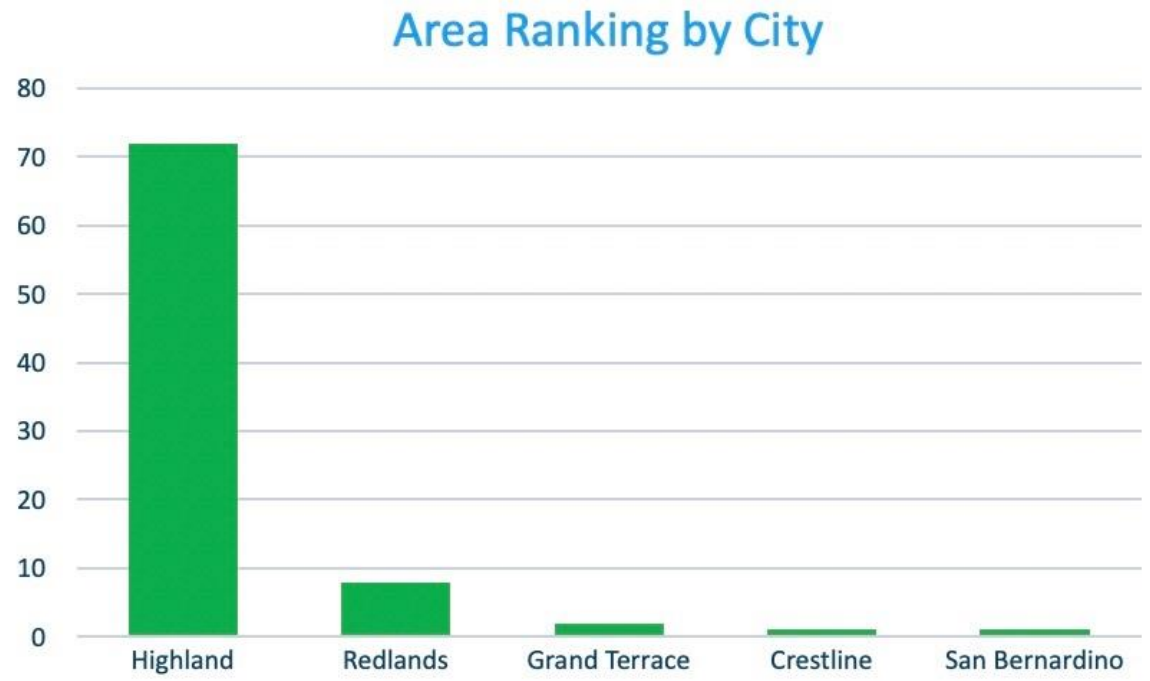
- Filed by 13 households

Comments in July

SBD International Airport

July 2026

CITY	COMMENTS	HOUSEHOLDS	COMMENTS/ HOUSEHOLD
Highland	72	3	24
Redlands	8	7	1.1
Grand Terrace	2	1	2
Crestline	1	1	1
San Bernardino	1	1	1
Totals	84	13	6.5

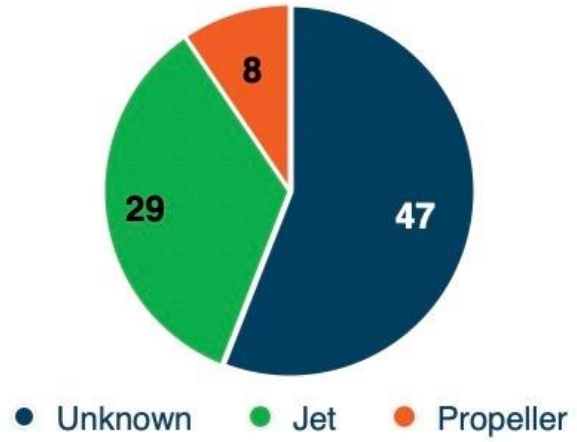


Comment Breakdown

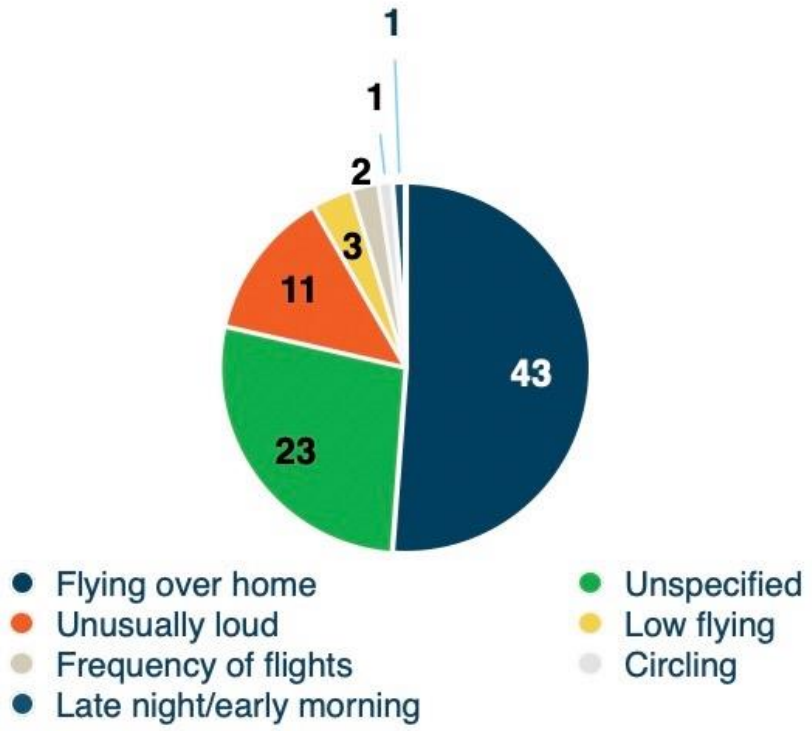
SBD International Airport

July 2026

Comments by Aircraft Type



Comments by Concern



Filing Method





August 2026

A first look at the second month of the quarter.

98 noise comments

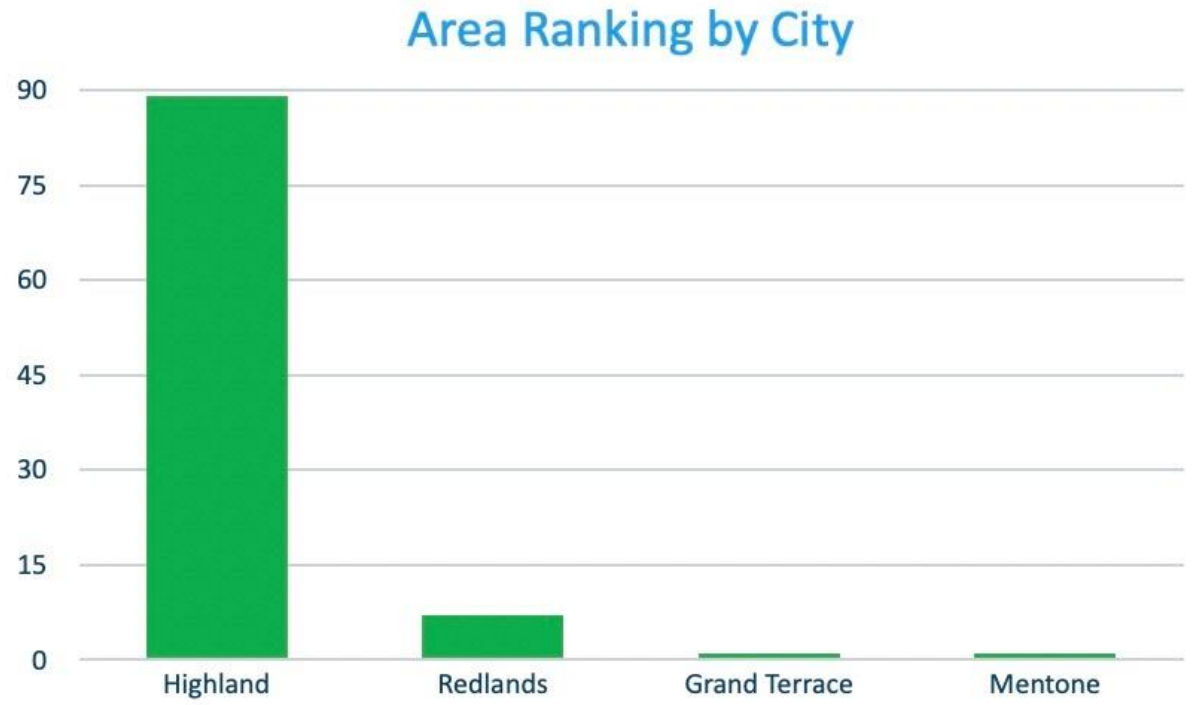
- Filed by 12 households

Comments in August

SBD International Airport

August 2026

CITY	COMMENTS	HOUSEHOLDS	COMMENTS/ HOUSEHOLD
Highland	89	3	29.7
Redlands	7	7	1
Grand Terrace	1	1	1
Mentone	1	1	1
Totals	98	12	8.2

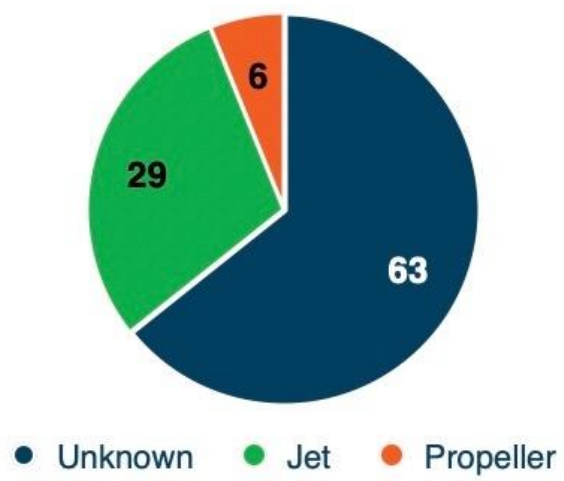


Comment Breakdown

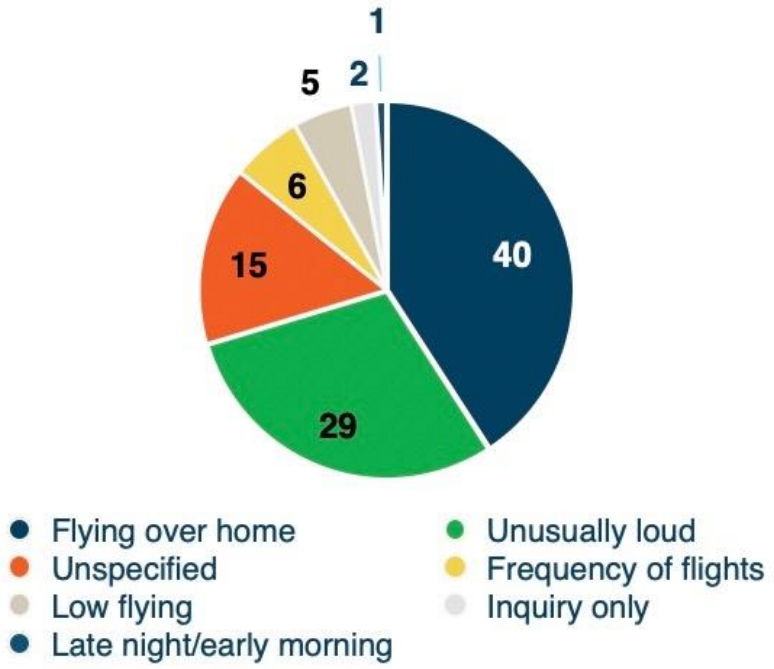
SBD International Airport

August 2026

Comments by Aircraft Type



Comments by Concern



Filing Method





September 2026

A first look at the last month of the quarter.

118 noise comments

- Filed by 21 households

Comments in September

SBD International Airport

September 2026

CITY	COMMENTS	HOUSEHOLDS	COMMENTS/ HOUSEHOLD
Highland	84	3	28
Redlands	18	13	1.4
Victorville	9	1	9
Grand Terrace	4	1	4
Forest Falls	1	1	1
Rialto	1	1	1
San Bernardino	1	1	1
Totals	118	21	5.6

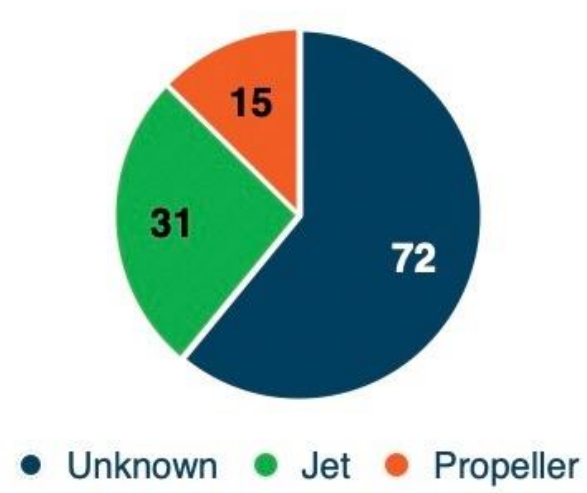


Comment Breakdown

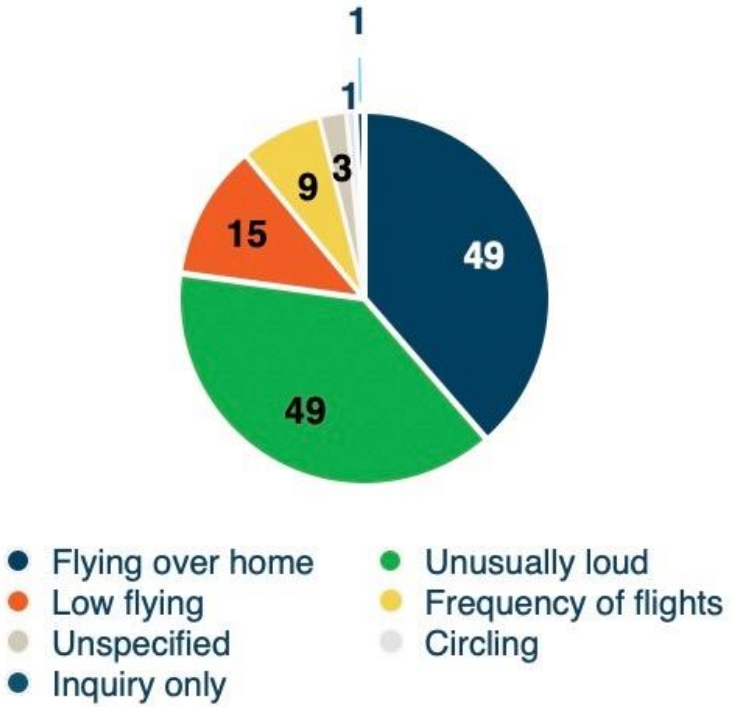
SBD International Airport

September 2026

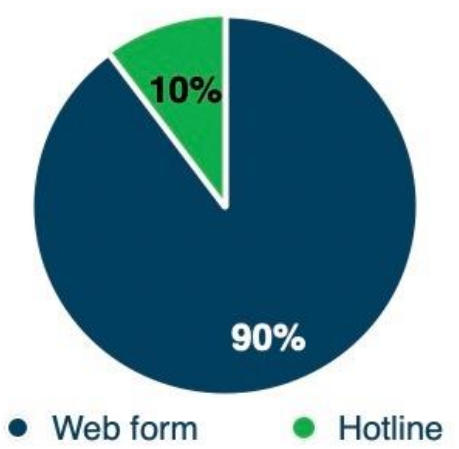
Comments by Aircraft Type



Comments by Concern



Filing Method



TOTALS & TRENDS

A look at the number of comments in the third quarter, year-over-year, and the areas of origination.

Noise comments for San Bernardino International Airport increased in 3Q26, YoY, attributed to:

- **Ongoing aircraft operations, and**

- **Continued information and providing listening channels about the Good Neighbor Program with neighbors, aligned with available resources.**

Totals & Trends

SBD International Airport

July – September 2026

38

Distinct households filed aircraft noise comments this quarter.

307

Noise comments received from those households.

CITY	COMMENTS	HOUSEHOLDS	COMMENTS/ HOUSEHOLD
Highland	252	4	63
Redlands	33	27	1.2
Victorville	10	1	10
Grand Terrace	7	1	7
San Bernardino	2	2	1
Forest Falls	1	1	1
Mentone	1	1	1
Rialto	1	1	1
Totals	307	38	8.1

Totals & Trends

SBD International Airport

July – September 2026

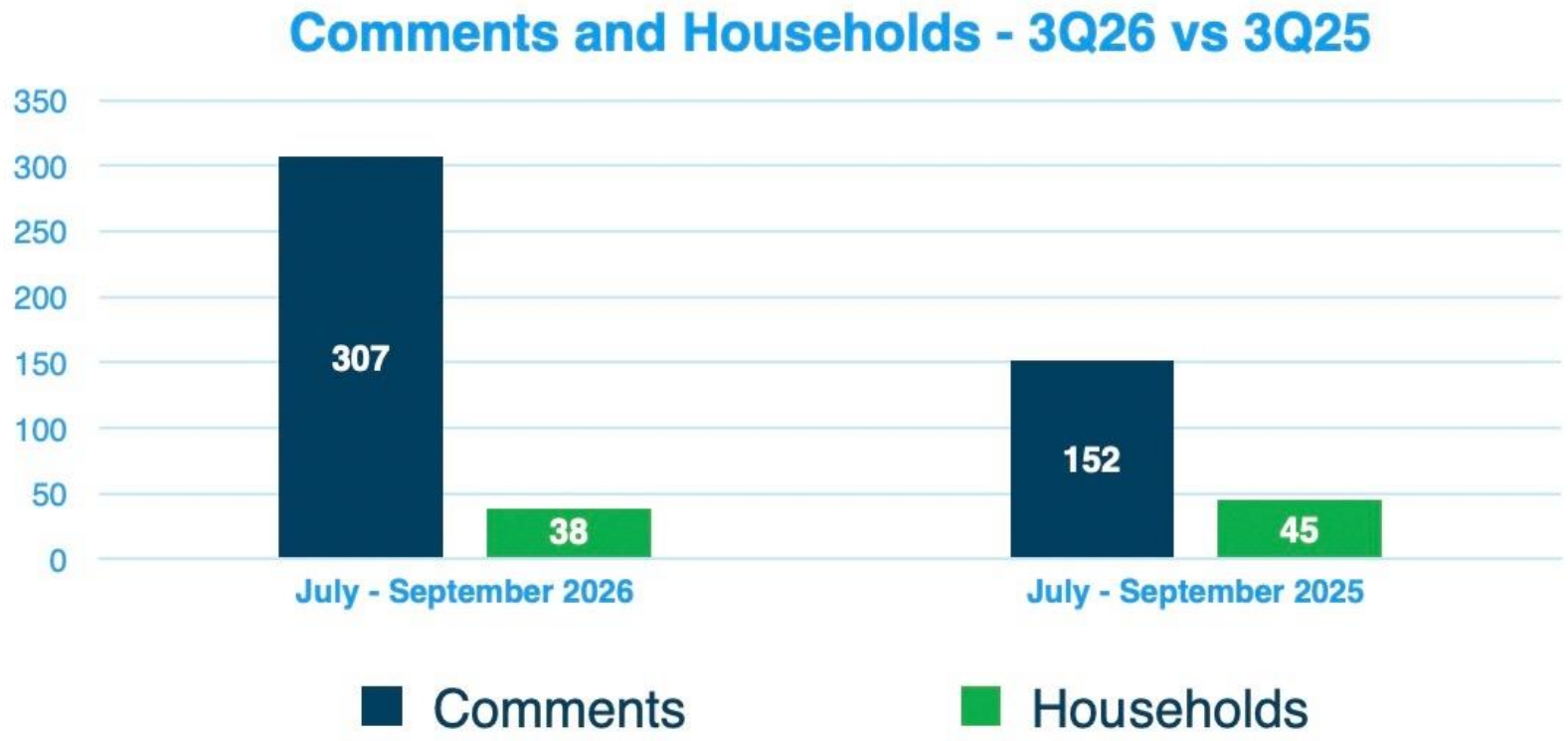
Top 5 Commenters - 3Q26

RANK	HOUSEHOLD ID	CITY	NUMBER OF COMMENTS
1	N11	Highland	163
2	G183	Highland	86
3	H373	Victorville	10
4	A441	Grand Terrace	7
5	J466	Redlands	4
TOTALS			270

Totals & Trends

SBD International Airport

3Q YoY Trends



COMMENT BREAKDOWN

What people are saying about activities at San Bernardino International Airport.

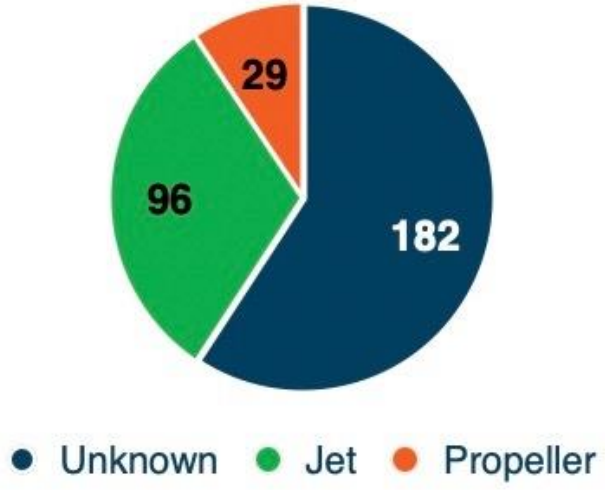
Most people are concerned about an airplane's proximity to their home.

Comment Breakdown

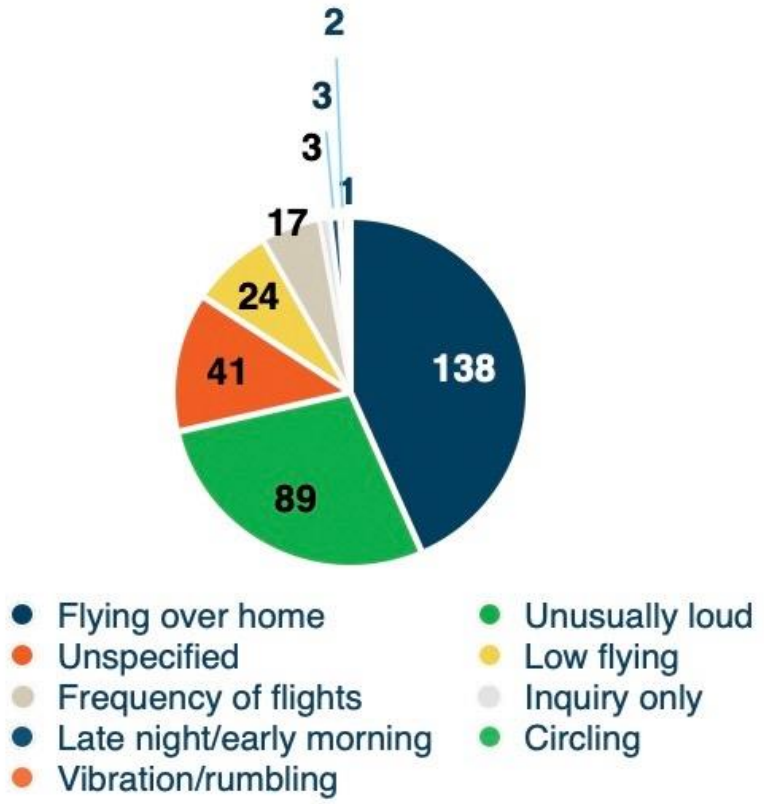
SBD International Airport

July – September 2026

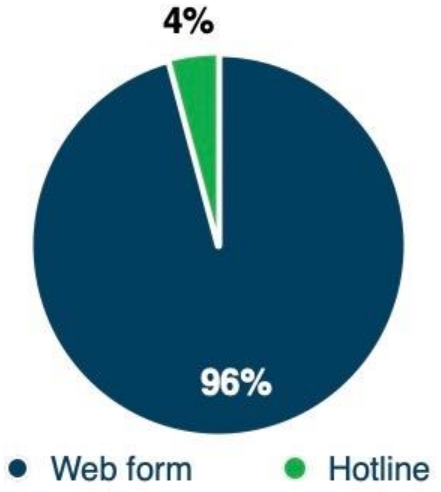
Comments by Aircraft Type



Comments by Concern



Filing Method



Comment Breakdown

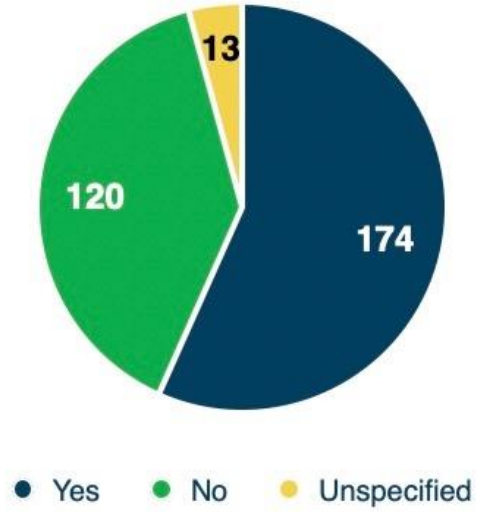
SBD International Airport

July – September 2026

COMMENT BY CONCERN	MENTIONS
Flying over home	138
Unusually loud	89
Unspecified	41
Low flying	24
Frequency of flights	17
Inquiry only	3
Late night/early morning	3
Circling	2
Vibration/rumbling	1

AIRCRAFT CATEGORY	MENTIONS
Unknown	182
Jet	96
Propeller	29

Response Requested



COMMENT MAP

A look at where the comments originate.

Most comments come from within 5 - 10 miles of the airport.

Comment Map

SBD International Airport

July – September 2026

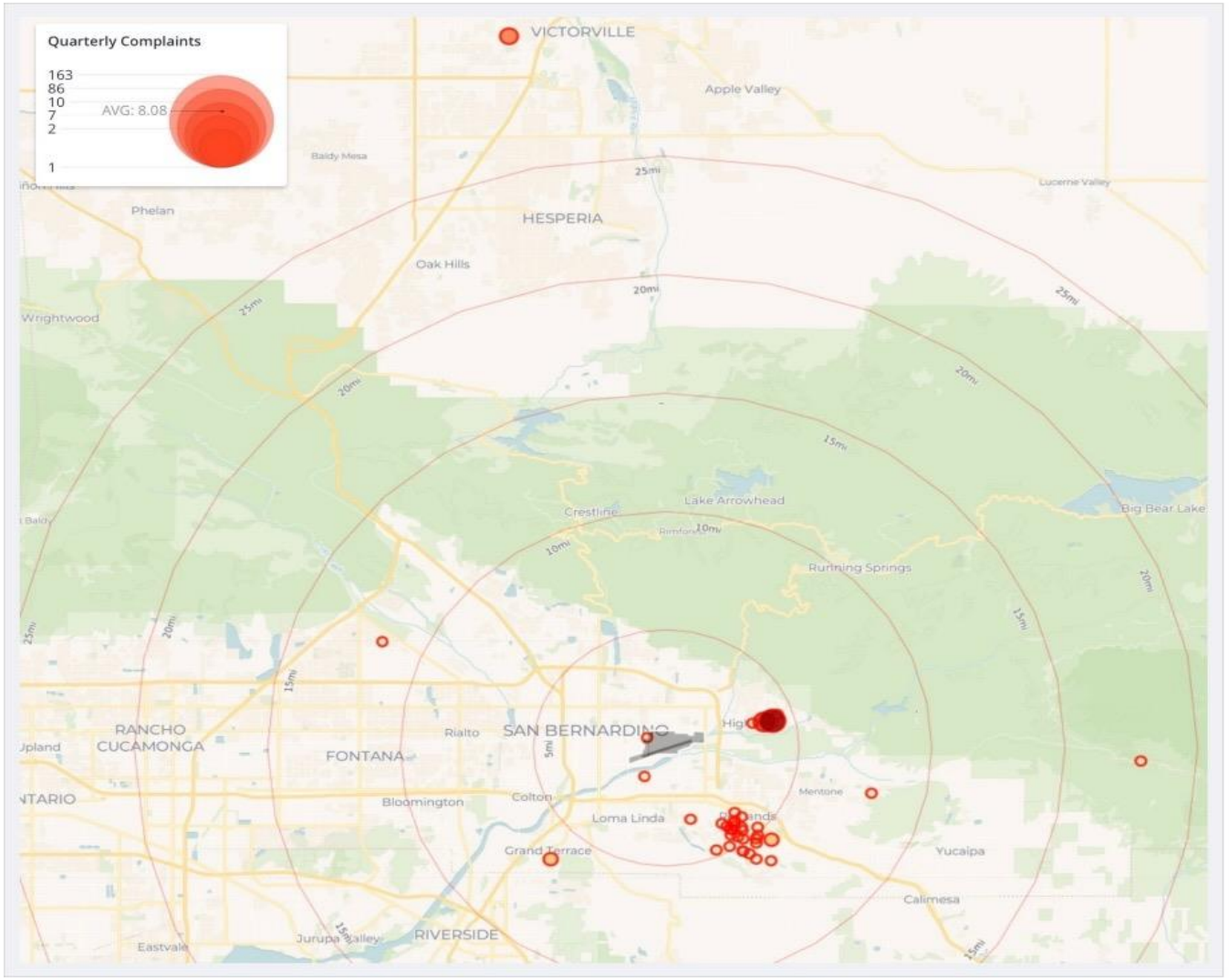
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Comment Map: July – September 2026



Bubble size reflects the number of noise comments per household; concentric rings mark distance from San Bernardino International Airport. Comments submitted without a valid address are not plotted.

In Summary

3Q26 vs. 2Q26 (QoQ):

Noise comments increased.
Number of households filling decreased.

3Q26 vs. 3Q25 (YoY):

Noise comments increased.
Number of households filing decreased.

YoY noise comments increase attributed to:

- 81% of total comments in 3Q were received from two households
- Continued aircraft operations at SBD, and
- Ongoing community education and engagement about aircraft operations to neighbors.

***

The Good Neighbor Program is an important community resource, offering:

- Outlet for neighbors
- Pilot education about neighborhood noise sensitivity, and
- Community education and awareness about airport operations, activities, and developments, and SBD's support to the region it serves.