

San Bernardino International Airport

Quarterly Report: January 2026



Program Components

By committing to ongoing dialogue, sharing up-to-date information, and increasing channels to receive feedback, the program ensures San Bernardino International Airport remains a good neighbor.



COMMUNITY OUTREACH

Presentations, reports to jurisdictions, communications efforts



EDUCATION

Website to provide information, explanatory videos



COMMUNICATIONS

Reports to the Board, e-newsletter, social media



GAIN FEEDBACK & LISTEN

Noise comment and general feedback forms



PHONE

Dedicated noise hotline



EMAIL

sbdgoodneighbor.com/contact-us/

San Bernardino International Airport Good Neighbor Program

San Bernardino International Airport launched the SBD Good Neighbor Program in July 2020.

This proactive effort allows the airport to inform the community about new and ongoing developments at the airport.

A program update follows.



COMMUNITY OUTREACH



RECEIVE FEEDBACK



EDUCATE THE REGION



PROVIDE CONSISTENT REPORTING

San Bernardino International Airport Good Neighbor Program

Notable developments for 4Q25:

- Published *Good Neighbor News* Fall 2025 newsletter, shared individual articles, and promoted subscriptions
- Ongoing promotion of Breeze Airways' nonstops to Provo and San Francisco for fall and holiday travel
 - Partnered with Breeze during their Kindness Week in November to share flight discounts in the terminal and at community events
- Spotlitged SBD concessions, including \$5.00 daily parking, Hertz car rental, Leland's Coffee, the Tarmac Lounge, and SBD Mission Support (therapy dog program) through new professional photos
- Community engagement included:
 - Promoted and welcomed thousands of locals to the sold-out "Cruising at Altitude" free concert on the tarmac in October to celebrate three years of easy and affordable travel at SBD
 - Launched the SBD-CBU partnership, with SBD the "Official Airport of CBU Athletics" for the 2025-26 school year
 - Engaged with students, families, school representatives, and other community members at home games



San Bernardino International Airport Good Neighbor Program

Notable developments for 4Q25:

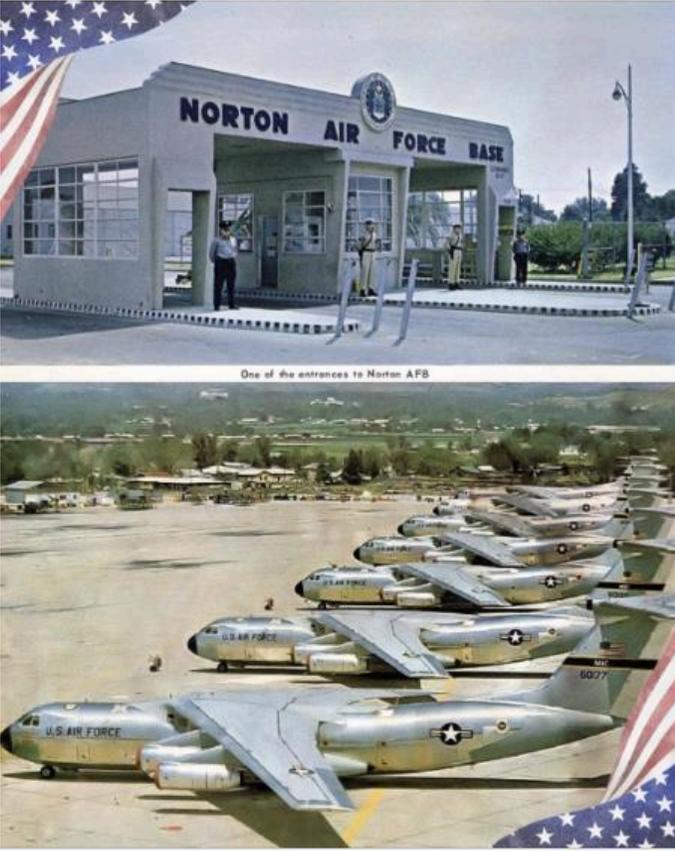
- Community engagement included (*continued*):
 - Tabled at UCR's career fair to discuss aviation industry job opportunities and promote travel through SBD on Breeze
 - Sponsored and tabled at the Believe Walk in Redlands in October
 - Sponsored the KROQ Almost Acoustic Christmas event in December
- Continued educating the community about the Norton Air Force Base Museum and SBD's roots as the Norton Air Force Base

FlySbd - San Bernardino International Airport - SBD
November 11, 2025 · 🌐

GATEWAY TO GREATNESS: Before we were SBD, we were the Norton Air Force Base from 1942 to 1994. Countless military personnel and civil servants worked at or passed through the base to meet our nation's call for duty.

Our daily tribute to our hometown heroes is the Norton Air Force Base Museum, which recognizes and memorializes the brave people who put service before self to protect our nation. Located at SBD, the nonprofit museum is open to the public, admission is free, and donations are welcome. Learn more here: https://na2.hubs.ly/H01_h650

#FlySBD #VeteransDay #ThankYou #NortonAFB #MilitaryHistory #SBDAirport



One of the entrances to Norton AFB

Boost this post to get more reach for FlySbd - San Bernardino International Airport - SBD. [Boost post](#)

766 128 comments 129 shares

Social Media - Strategy

- Facebook, Instagram, X, LinkedIn, & YouTube
- Increase followers and engagement by:
 - Emphasizing Good Neighbor Program
 - Generating original, dynamic content
 - Encouraging comments & sign-ups
 - Tagging partners
 - Posting weekly

Follow Us



Committed to
Being a Good Neighbor

Disclaimer: SBD Good Neighbor Program

SBD Good Neighbor Program Noise Report presents noise monitoring information managed by the SBD Good Neighbor Program. SBD International Airport has no authority over the movement of aircraft or the direction of flight. The authority to regulate flight patterns of aircraft is vested exclusively in the Federal Aviation Administration (FAA). FAA air traffic controllers have the responsibility for directing aircraft on the ground and in flight, and the pilot in command has the final authority as to the safe flight of their aircraft. Pilots in command make the final decisions relative to runway use; therefore, pilots may request to use any available runway. Neither the airport nor the FAA air traffic controllers may restrict a pilot's access to an available runway.

Introduction

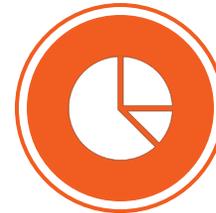
Quarterly Report - January 2026



TOTALS & TRENDS



COMMENTS YEAR-TO-DATE



COMMENT BREAKDOWN



COMMENT MAP

October 2025

A first look at the first month of the quarter.

66 noise comments

- Filed by 20 households

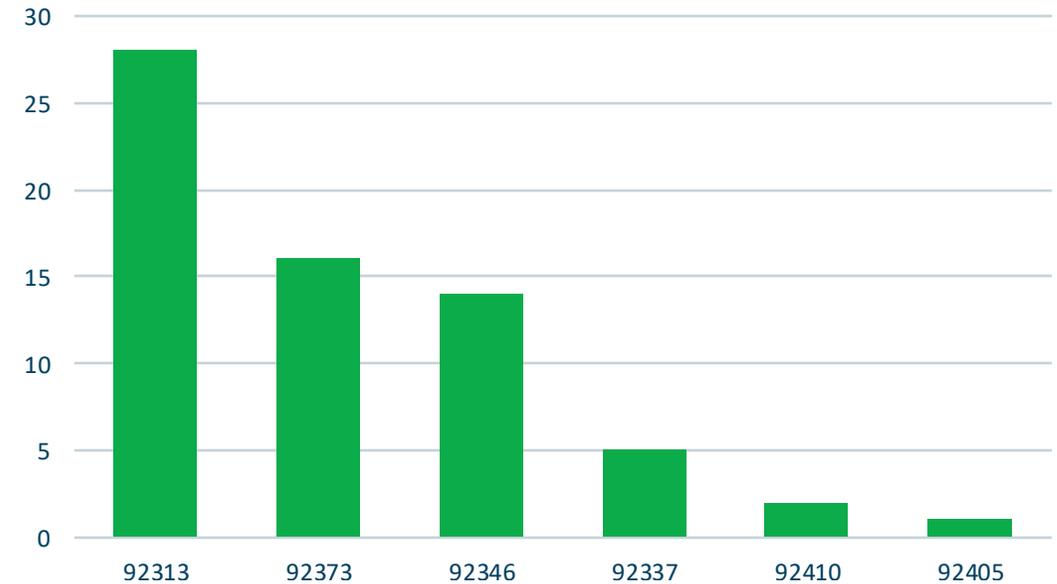
Comments in October

SBD International Airport

October 2025

ZIP CODE	CITY	COMMENTS	HOUSEHOLDS	COMMENTS/ HOUSEHOLD
92313	Grand Terrace	28	5	5.8
92373	Redlands	16	9	1.8
92346	Highland	14	3	4.7
92337	Fontana	5	1	5.0
92410	San Bernardino	2	1	2.0
92405	San Bernardino	1	1	1.0
TOTALS		66	20	3.3

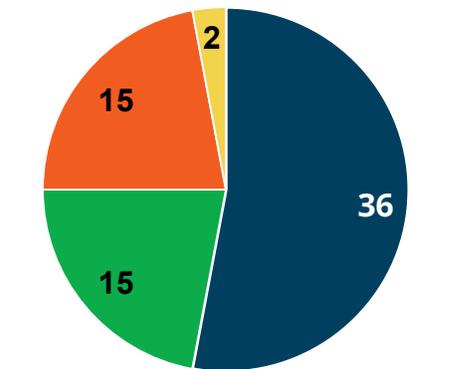
Area Ranking by Zip Code



Comment Breakdown

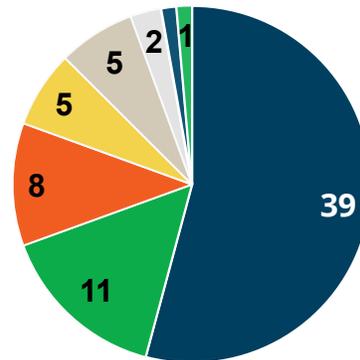
SBD International Airport
October 2025

Comments by Aircraft Category



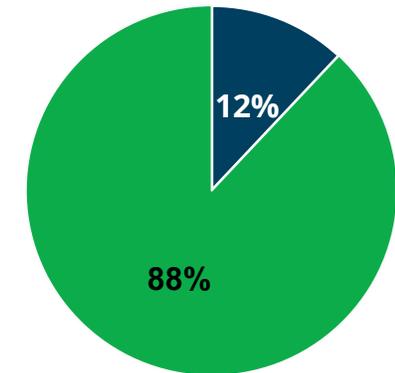
■ Jet
■ Unknown
■ Propeller
■ Helicopter

Comments by Concern



■ Flying over home
■ Frequency of flights
■ Late night/early morning
■ Unspecified
■ Low flying
■ Unusually loud
■ Circling
■ Sustained noise (>5 minutes)

Filing Method



■ Hotline
■ Web form



November 2025

A first look at the second month of the quarter.

20 noise comments

- Filed by 13 households

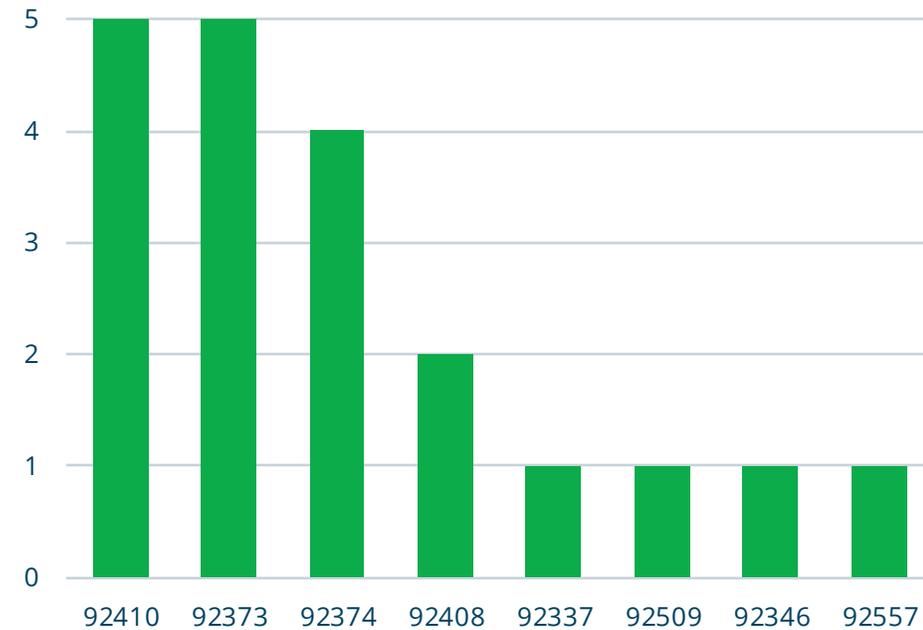
Comments in November

SBD International Airport

November 2025

ZIP CODE	CITY	COMMENTS	HOUSEHOLDS	COMMENTS/ HOUSEHOLD
92410	San Bernardino	5	1	5.0
92373	Redlands	5	5	1.0
92374	Redlands	4	1	4.0
92408	San Bernardino	2	2	1.0
92337	Fontana	1	1	1.0
92509	Jurupa Valley	1	1	1.0
92346	Highland	1	1	1.0
92557	Moreno Valley	1	1	1.0
TOTALS		20	13	1.5

Area Ranking by Zip Code

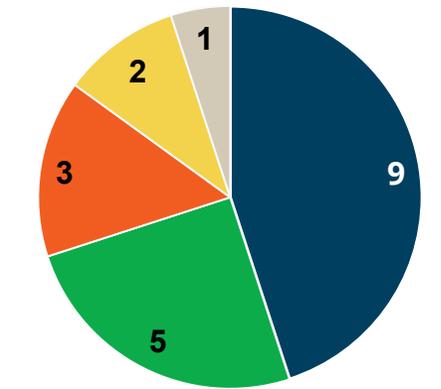


Comment Breakdown

SBD International Airport

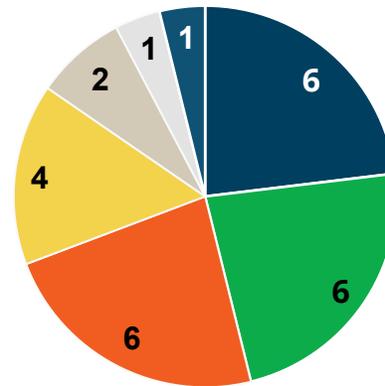
November 2025

Comments by Aircraft Category



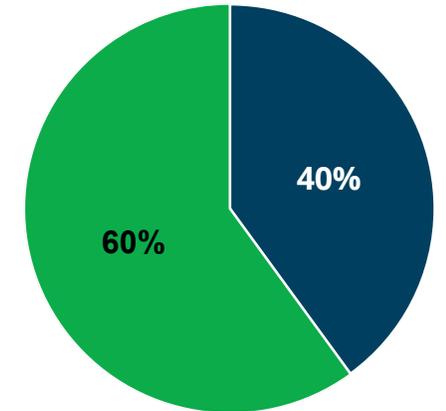
- Propeller
- Unknown
- Helicopter
- Jet
- UAS/Drone

Comments by Concern



- Unusually loud
- Low flying
- Flying over home
- Frequency of flights

Filing Method



- Hotline
- Web form

December 2025

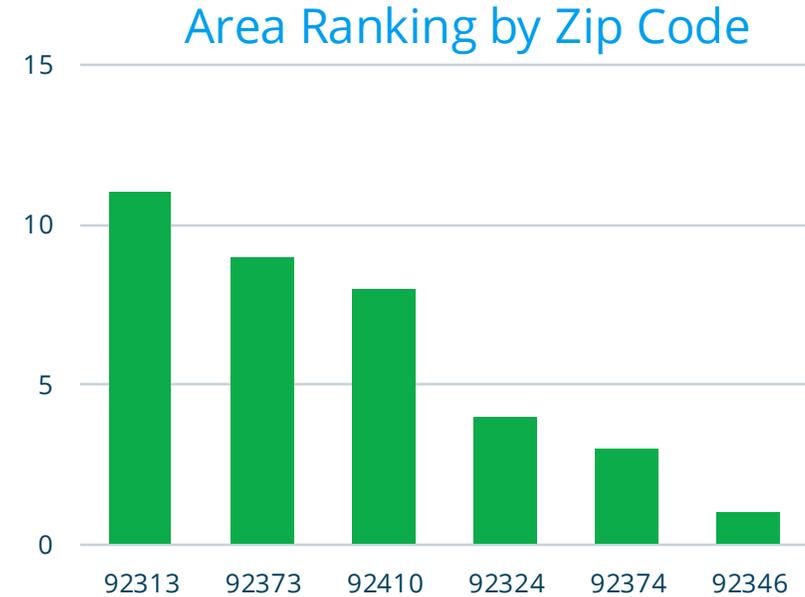
A first look at the last month of the quarter.

36 noise comments
- Filed by 15 households

Comments in December

SBD International Airport
December 2025

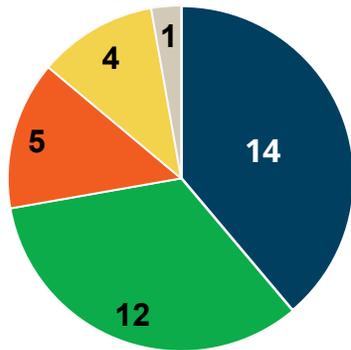
ZIP CODE	CITY	COMMENTS	HOUSEHOLDS	COMMENTS/ HOUSEHOLD
92313	Grand Terrace	11	1	11.0
92373	Redlands	9	9	1.0
92410	San Bernardino	8	1	8.0
92324	Colton	4	1	4.0
92374	Redlands	3	2	1.5
92346	Highland	1	1	1.0
TOTALS		36	15	2.4



Comment Breakdown

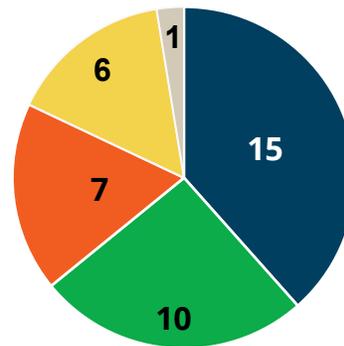
SBD International Airport
December 2025

Comments by Aircraft Category



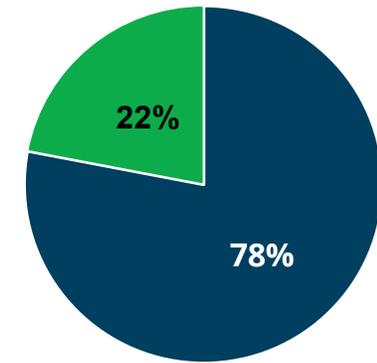
- Jet
- Propeller
- Helicopter
- Unknown
- Military

Comments by Concern



- Flying over home
- Unusually loud
- Low flying
- Frequency of flights
- Unspecified

Filing Method



- Web form
- Hotline

TOTALS & TRENDS

A look at the number of comments in the fourth quarter, year-over-year, and the areas of origination.

Noise comments for San Bernardino International Airport increased in 4Q25, YoY, attributed to:

- Ongoing aircraft operations, and
- Continued information and communications about the **Good Neighbor Program to neighbors, aligned with available resources.**

Totals & Trends

SBD International Airport

October – December 2025

41

Distinct households filed aircraft noise comments this quarter.

122

Noise comments received from those households.

ZIP CODE	CITY	COMMENTS	HOUSEHOLDS	COMMENTS/HOUSEHOLD
92313	Grand Terrace	39	5	7.8
92373	Redlands	30	21	1.4
92346	Highland	16	4	4.0
92410	San Bernardino	15	1	15.0
92374	Redlands	7	3	2.3
92337	Fontana	6	1	6.0
92324	Colton	4	1	4.0
92408	San Bernardino	2	2	1.0
92509	Jurupa Valley	1	1	1.0
92557	Moreno Valley	1	1	1.0
92405	San Bernardino	1	1	1.0
TOTALS		122	41	3.0

Totals & Trends

SBD International Airport
October – December 2025

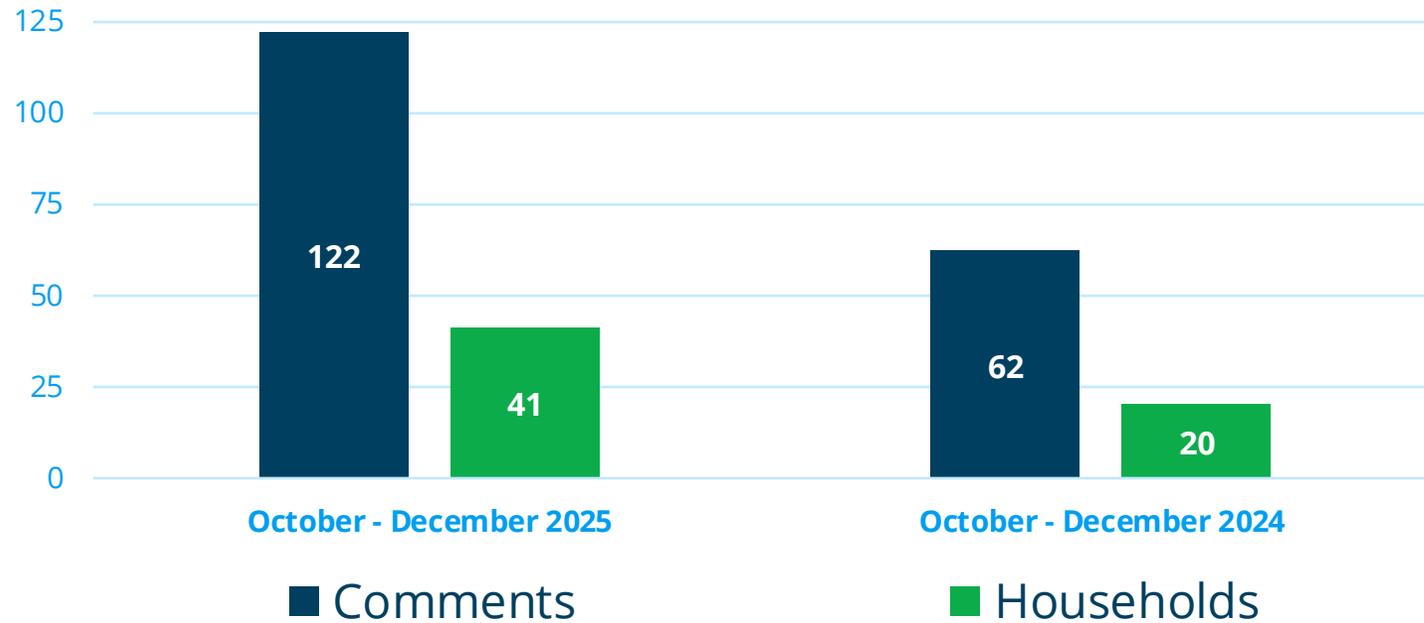
Top 5 Commenters - 4Q25

RANK	HOUSEHOLD ID	CITY	NUMBER OF COMMENTS
1	P266	Grand Terrace	20
2	H255	San Bernardino	15
3	H339	Grand Terrace	14
4	G183	Highland	9
5	H221	Fontana	6
TOTALS			64

Totals & Trends

SBD International Airport
4Q YoY Trends

Comments and Households - 4Q25 vs 4Q24



COMMENT BREAKDOWN

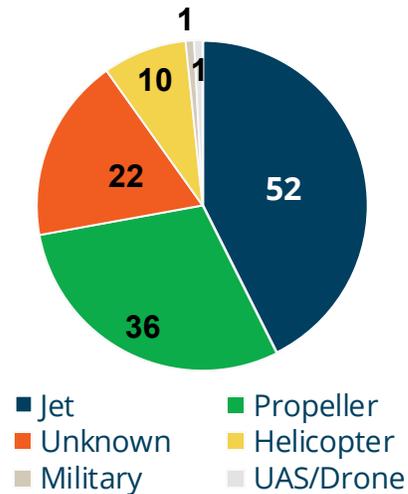
What people are saying about activities at San Bernardino International Airport.

Most people are concerned about an airplane's proximity to their home.

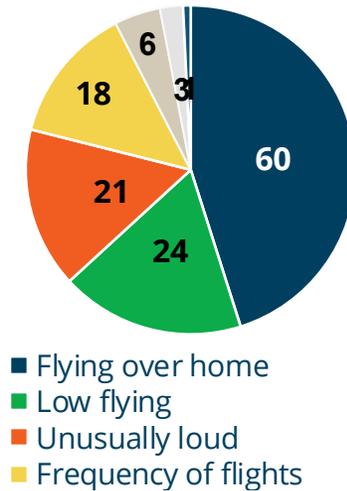
Comment Breakdown

SBD International Airport
October – December 2025

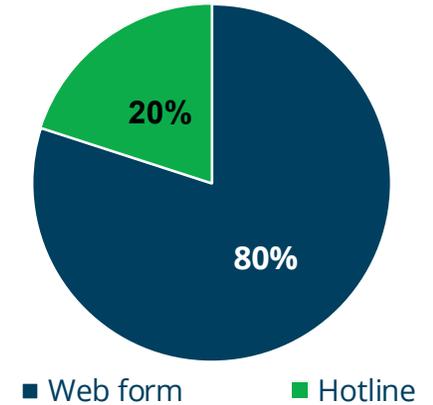
Comments by Aircraft Category



Comments by Concern



Filing Method



Comment Breakdown

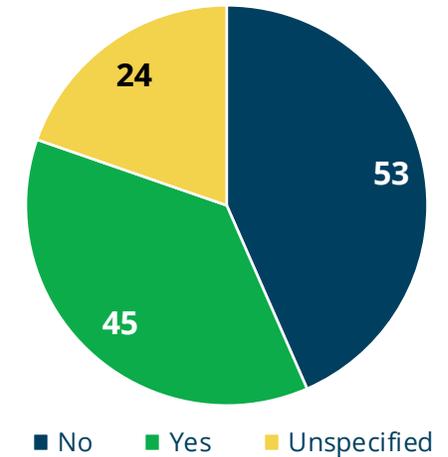
SBD International Airport

October – December 2025

COMMENT BY CONCERN	MENTIONS
Flying over home	60
Low flying	24
Unusually loud	21
Frequency of flights	18
Late night/early morning	6
Circling	3
Sustained noise (>5 minutes)	1

AIRCRAFT CATEGORY	MENTIONS
Jet	52
Propeller	36
Unknown	22
Helicopter	10
Military	1
UAS/Drone	1

Response Requested



COMMENT MAP

A look at where the comments originate.

**Most comments
come from within
5 - 10 miles of
the airport.**

Comment Map

SBD International Airport
October – December 2025

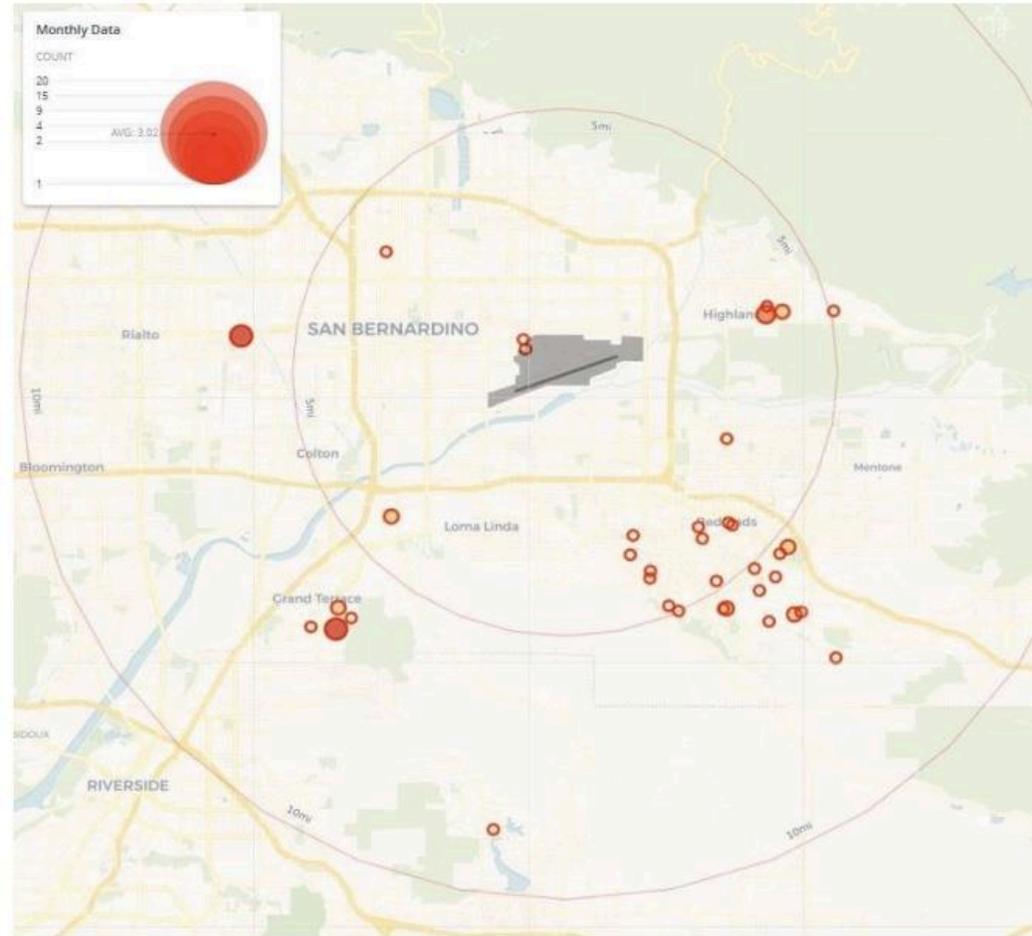
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Comment Map: October – December 2025



NOTE: Map shows comments from distinct households. Noise comments from households submitted without valid address information are not depicted on the map.

Final Thoughts

4Q25 vs. 3Q25 (QoQ):

Noise comments decreased.
Number of households filing decreased.

4Q25 vs. 4Q24 (YoY):

Noise comments increased.
Number of households filing increased.

YoY noise comments increase attributed to:

- Continued jet aircraft operations at SBD
- Engaged and concerned community members seeking information about aircraft, and
- Ongoing community education and engagement about aircraft operations at SBD.

The Good Neighbor Program is an important community resource, offering:

- Outlet for neighbors
- Pilot education about neighborhood noise sensitivity, and
- Community education and awareness about airport operations, activities, developments, and SBD's support to the region it serves.

