

SAN BERNARDINO INTERNATIONAL AIRPORT

Quarterly Report: October 2025



Program Components

By committing to ongoing dialogue, sharing up-to-date information, and increasing channels to receive feedback, the program ensures San Bernardino International Airport remains a good neighbor.



COMMUNITY OUTREACH

Presentations, reports to jurisdictions, communications efforts



EDUCATION

Website to provide information, explanatory videos



COMMUNICATIONS

Reports to the Board, e-newsletter, social media



GAIN FEEDBACK & LISTEN

Noise comment and general feedback forms



PHONE

Dedicated noise hotline



EMAIL

sbdgoodneighbor.com/contact-us/

San Bernardino International Airport Good Neighbor Program

San Bernardino International Airport launched the SBD Good Neighbor Program in July 2020.

This proactive effort allows the airport to inform the community about new and ongoing developments at the airport.

A program update follows.



COMMUNITY OUTREACH



RECEIVE FEEDBACK



EDUCATE THE REGION



PROVIDE CONSISTENT REPORTING

San Bernardino International Airport Good Neighbor Program

Notable developments for 3Q25:

- Published *Good Neighbor News* Summer 2025 newsletter, shared individual articles, and promoted subscriptions
- Ongoing promotion of Breeze Airways' nonstops to Provo and San Francisco for summer and fall travel
- Promoted *Cruising at Altitude* concert and air service celebration
- Tabled at community events, including Rim of the World High School's Career Fair
- Celebrated five years of the SBD Good Neighbor Program in July



Social Media - Strategy

- Facebook, Instagram, X, LinkedIn, & YouTube
- Increase followers and engagement by:
 - Emphasizing Good Neighbor Program
 - Generating original, dynamic content
 - Encouraging comments & sign-ups
 - Tagging partners
 - Posting weekly
 - Boosting posts

Follow Us



**Committed to
Being a Good Neighbor**

Disclaimer: SBD Good Neighbor Program

SBD Good Neighbor Program Noise Report presents noise monitoring information managed by the SBD Good Neighbor Program. SBD International Airport has no authority over the movement of aircraft or the direction of flight. The authority to regulate flight patterns of aircraft is vested exclusively in the Federal Aviation Administration (FAA). FAA air traffic controllers have the responsibility for directing aircraft on the ground and in flight, and the pilot in command has the final authority as to the safe flight of their aircraft. Pilots in command make the final decisions relative to runway use; therefore, pilots may request to use any available runway. Neither the airport nor the FAA air traffic controllers may restrict a pilot's access to an available runway.

Introduction

Quarterly Report - October 2025



TOTALS & TRENDS



COMMENTS YEAR-TO-DATE



COMMENT BREAKDOWN



COMMENT MAP

July 2025

A first look at the first month of the quarter.

51 noise comments

- Filed by 19 households

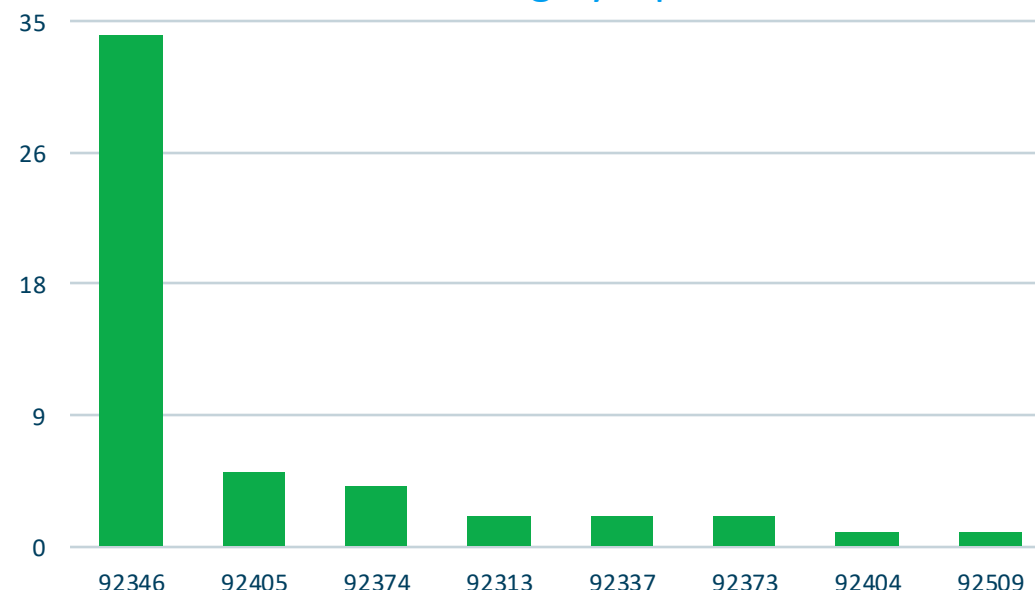
Comments in July

SBD International Airport

July 2025

ZIP CODE	CITY	COMMENTS	HOUSEHOLDS	COMMENTS/ HOUSEHOLD
92346	Highland	34	8	4.3
92405	San Bernardino	5	1	5.0
92374	Redlands	4	4	1.0
92313	Grand Terrace	2	1	2.0
92337	Fontana	2	1	2.0
92373	Redlands	2	2	1.0
92404	San Bernardino	1	1	1.0
92509	Riverside	1	1	1.0
TOTALS		51	19	2.7

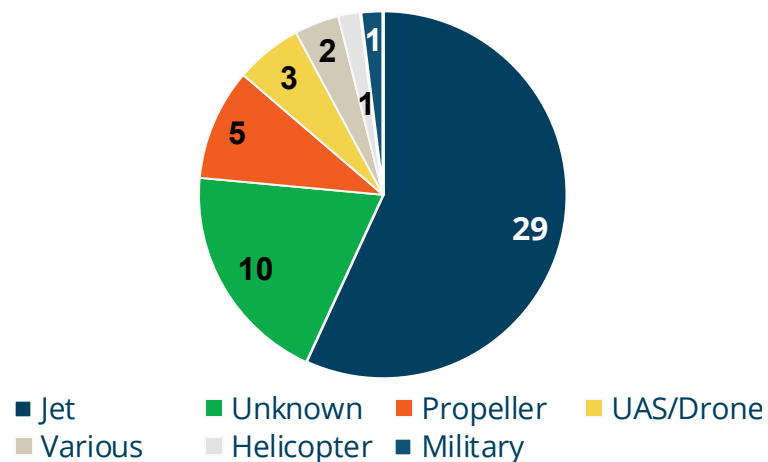
Area Ranking by Zip Code



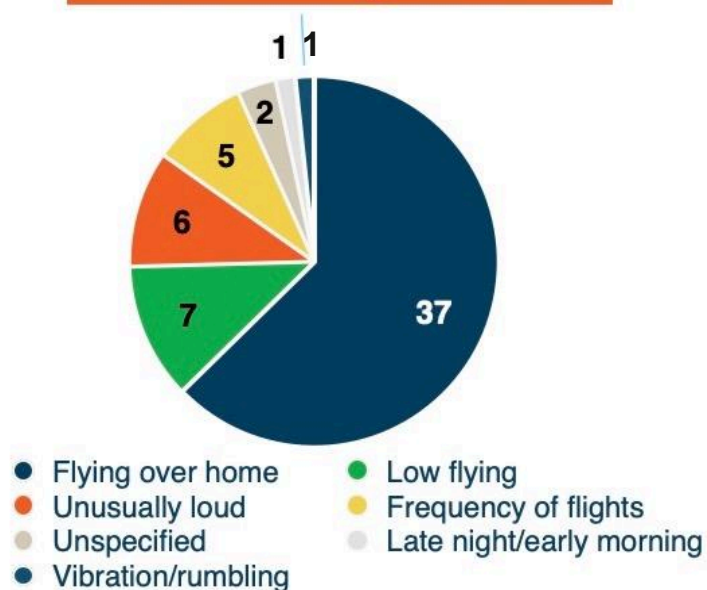
Comment Breakdown

SBD International Airport
July 2025

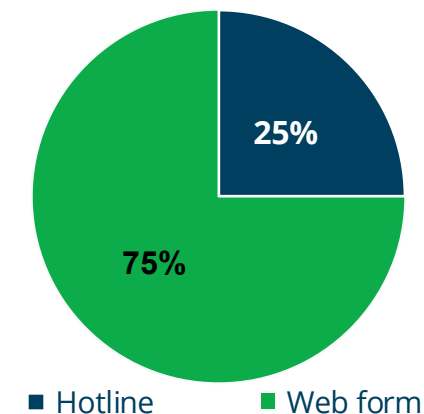
Comments by Aircraft Category



Comments by Concern



Filing Method



August 2025

A first look at the second month of the quarter.

52 noise comments

- Filed by 14 households

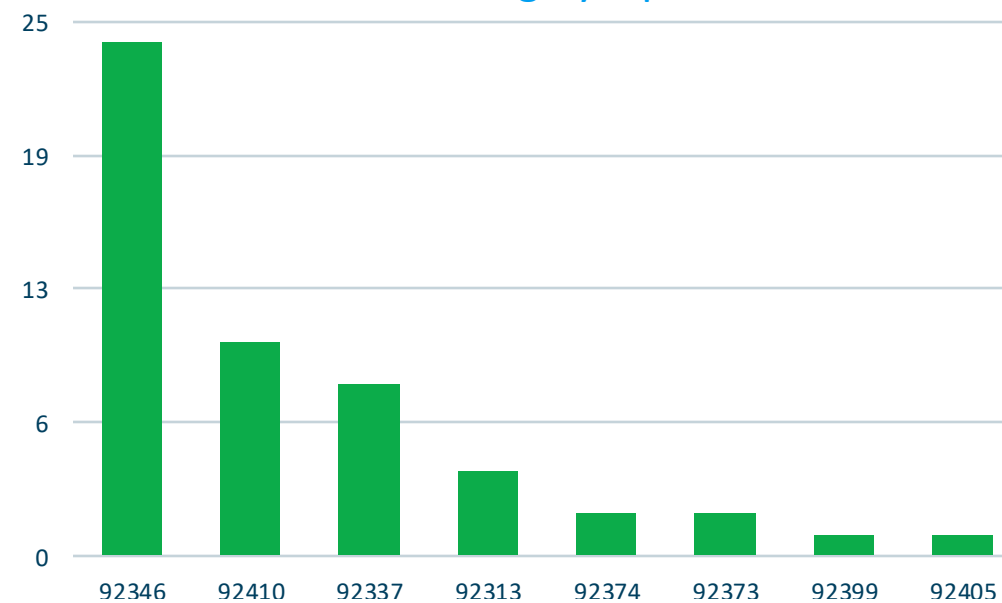
Comments in August

SBD International Airport

August 2025

ZIP CODE	CITY	COMMENTS	HOUSEHOLDS	COMMENTS/ HOUSEHOLD
92346	Highland	24	4	6.0
92410	San Bernardino	10	1	10.0
92337	Fontana	8	1	8.0
92313	Grand Terrace	4	2	2.0
92374	Redlands	2	2	1.0
92373	Redlands	2	2	1.0
92399	Yucaipa	1	1	1.0
92405	San Bernardino	1	1	1.0
TOTALS		52	14	3.7

Area Ranking by Zip Code

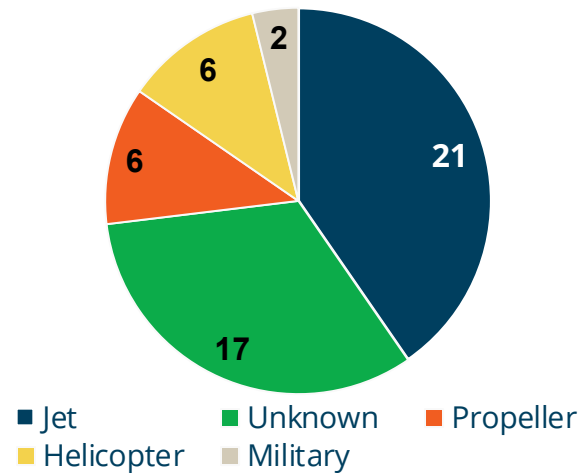


Comment Breakdown

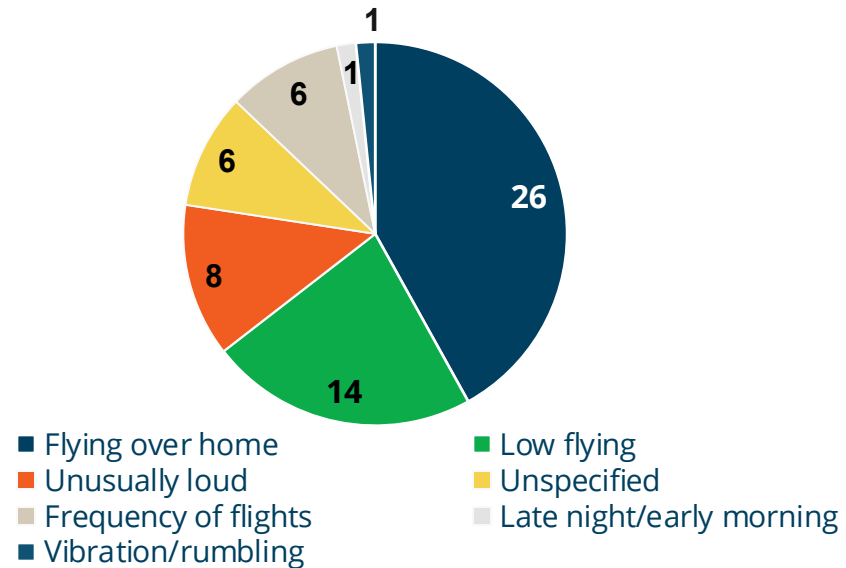
SBD International Airport

August 2025

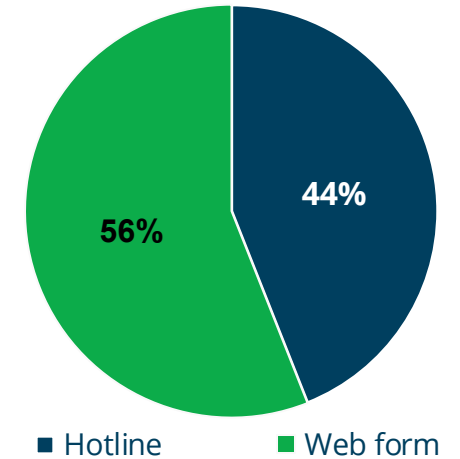
Comments by Aircraft Category

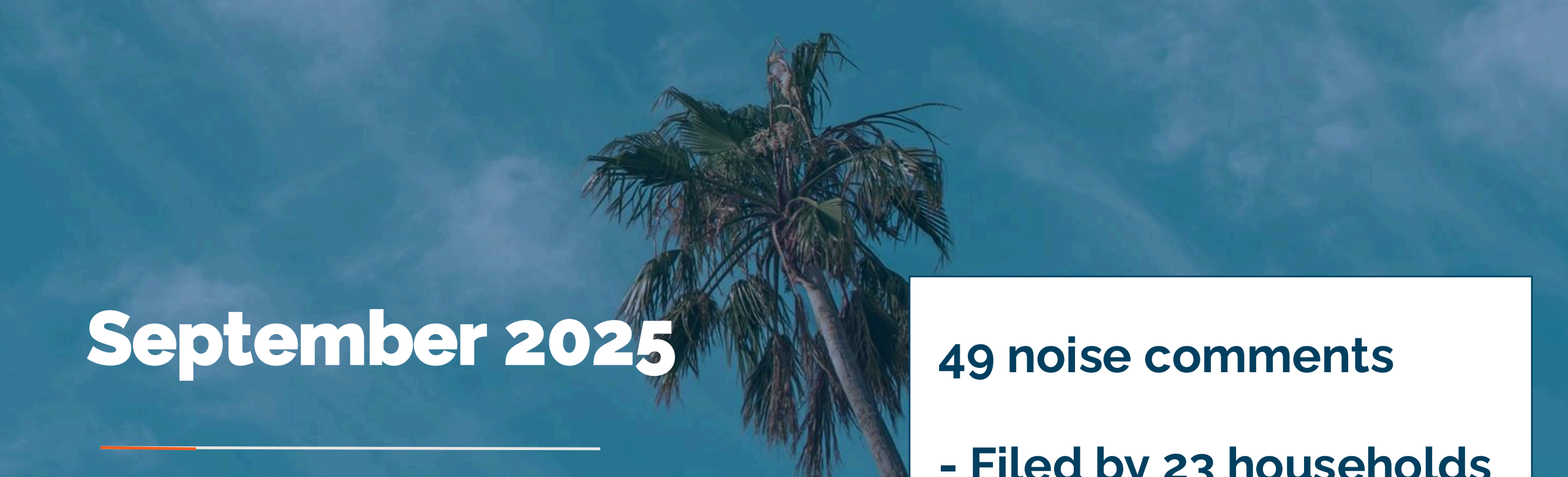


Comments by Concern



Filing Method





September 2025

A first look at the last month of the quarter.

49 noise comments
- Filed by 23 households

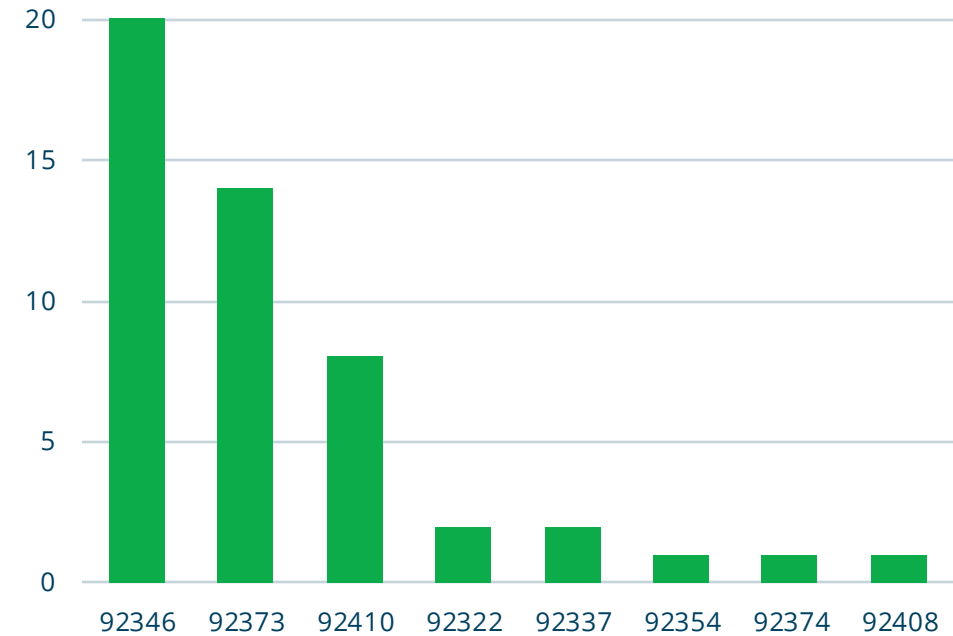
Comments in September

SBD International Airport

September 2025

ZIP CODE	CITY	COMMENTS	HOUSEHOLDS	COMMENTS/ HOUSEHOLD
92346	Highland	20	4	5.0
92373	Redlands	14	13	1.1
92410	San Bernardino	8	1	8.0
92322	Cedarpines Park	2	1	2.0
92337	Fontana	2	1	2.0
92354	Loma Linda	1	1	1.0
92374	Redlands	1	1	1.0
92408	San Bernardino	1	1	1.0
TOTALS		49	23	2.1

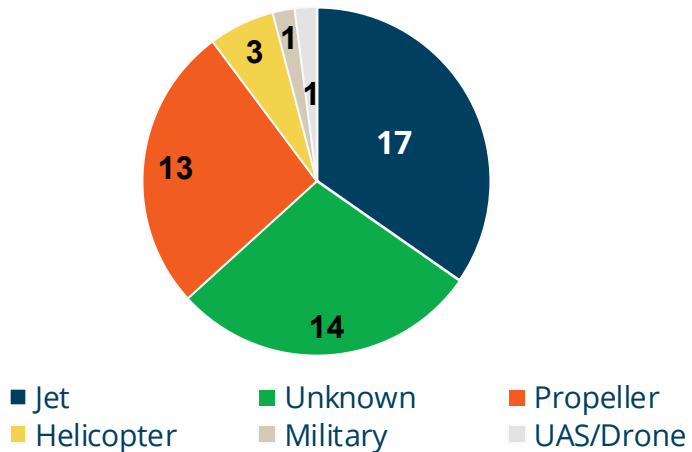
Area Ranking by Zip Code



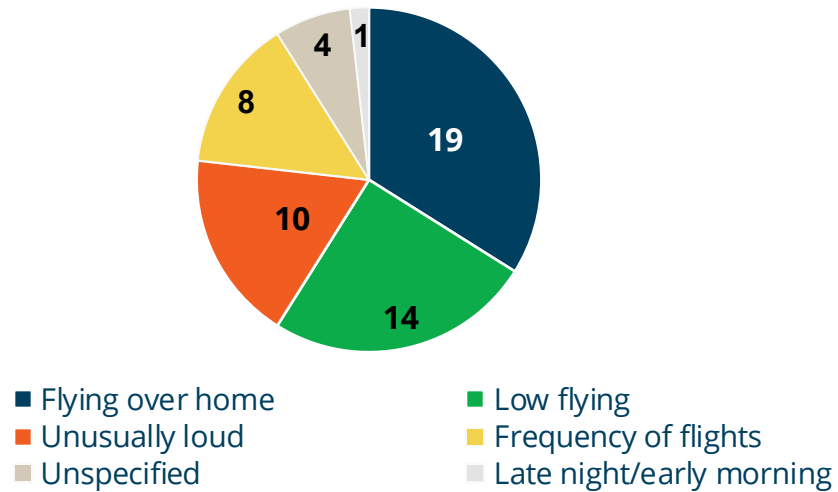
Comment Breakdown

SBD International Airport
September 2025

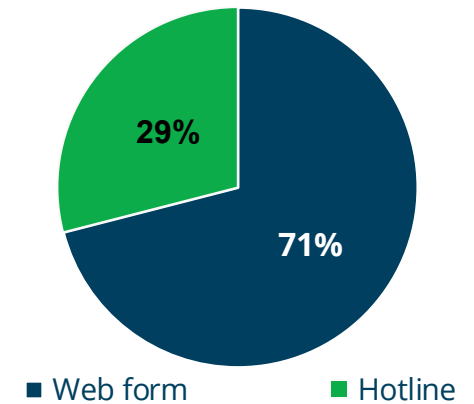
Comments by Aircraft



Comments by Concern



Filing Method



TOTALS & TRENDS

A look at the number of comments in the third quarter, year-over-year, and the areas of origination.

Noise comments for San Bernardino International Airport increased in 3Q25, YoY, attributed to:

- Ongoing aircraft operations, and
- Continued information and communications about the Good Neighbor Program to neighbors, aligned with available resources.

Totals & Trends

SBD International Airport

July – September 2025

45

Distinct households
filed aircraft noise
comments this
quarter.

152

Noise comments
received from those
households.

ZIP CODE	CITY	COMMENTS	HOUSEHOLDS	COMMENTS/ HOUSEHOLD
92346	Highland	78	11	7.1
92410	San Bernardino	18	1	18.0
92373	Redlands	18	17	1.1
92337	Fontana	12	1	12.0
92374	Redlands	7	6	1.2
92313	Grand Terrace	6	2	3.0
92405	San Bernardino	6	1	6.0
92322	Cedarpines Park	2	1	2.0
92399	Yucaipa	1	1	1.0
92408	San Bernardino	1	1	1.0
92304	San Bernardino	1	1	1.0
92354	Loma Linda	1	1	1.0
92509	Riverside	1	1	1.0
TOTALS		152	45	3.4

Totals & Trends

SBD International Airport

July – September 2025

Top 5 Commenters - 3Q25

RANK	HOUSEHOLD ID	CITY	NUMBER OF COMMENTS
1	G183	Highland	52
2	H255	San Bernardino	18
3	N11	Highland	13
4	H221	Fontana	12
5	H309	San Bernardino	6

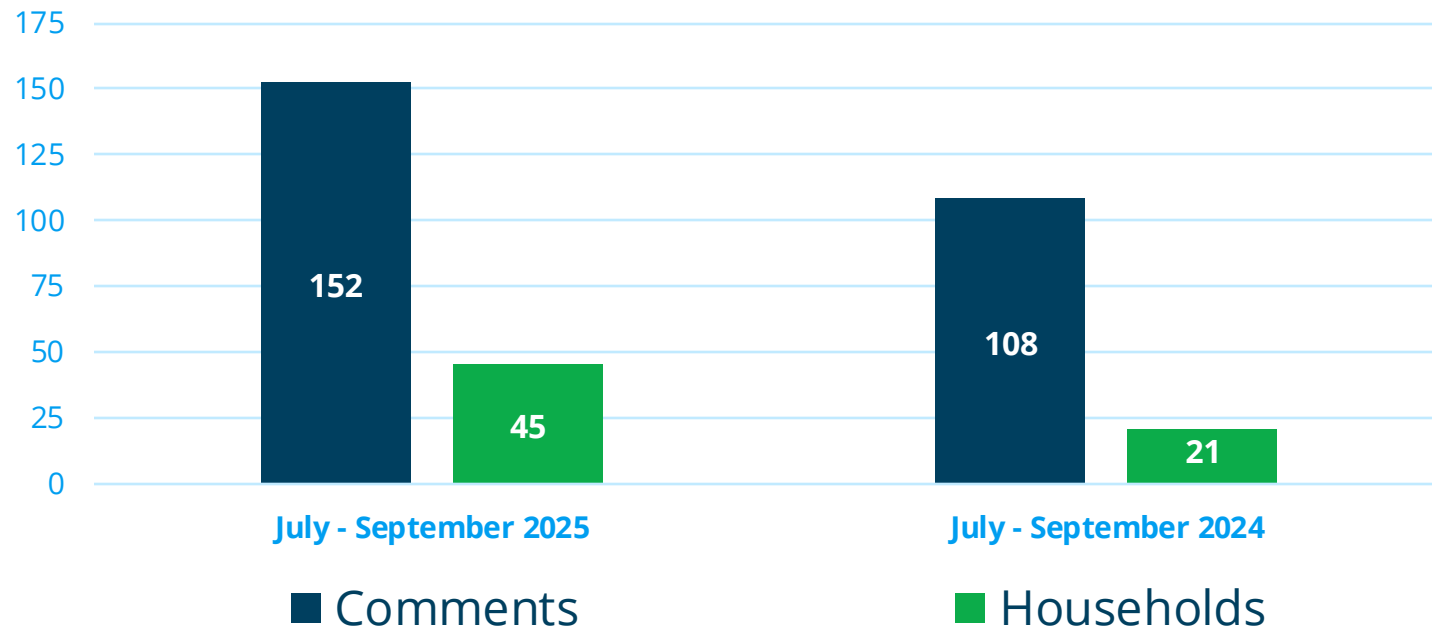
TOTALS

101

Totals & Trends

SBD International Airport
3Q YoY Trends

Comments and Households - 3Q25 vs 3Q24



COMMENT BREAKDOWN

What people are saying about activities at San Bernardino International Airport.

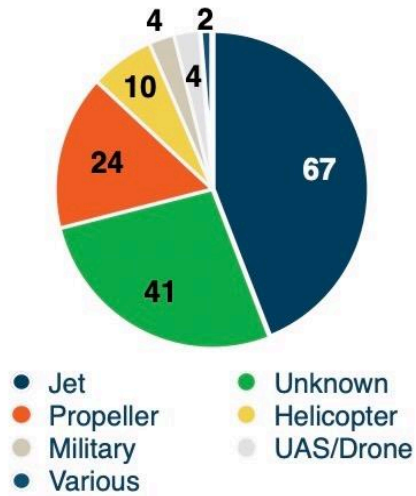
Most people are concerned about an airplane's proximity to their home.

Comment Breakdown

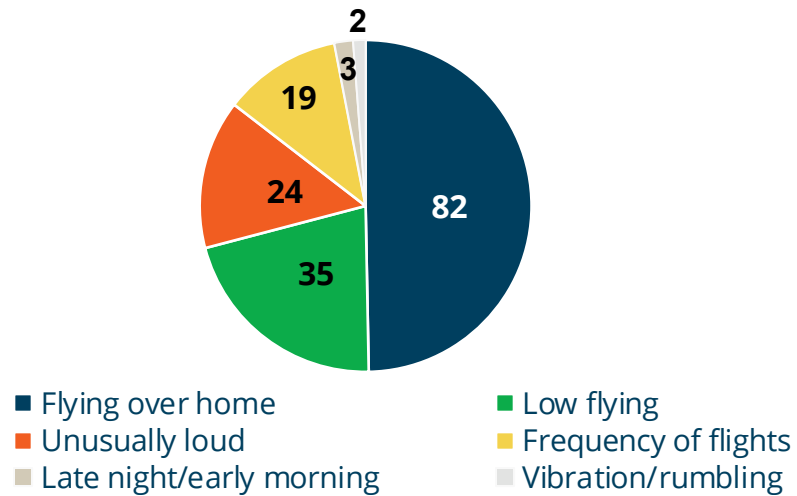
SBD International Airport

July – September 2025

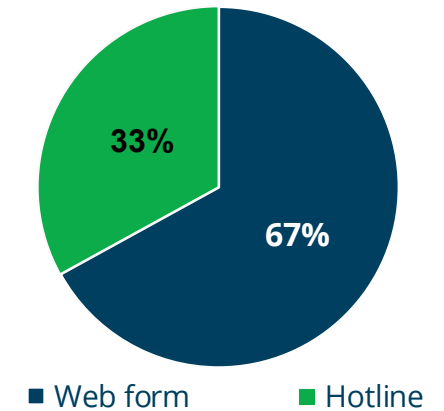
Comments by Aircraft Category



Comments by Concern



Filing Method



Comment Breakdown

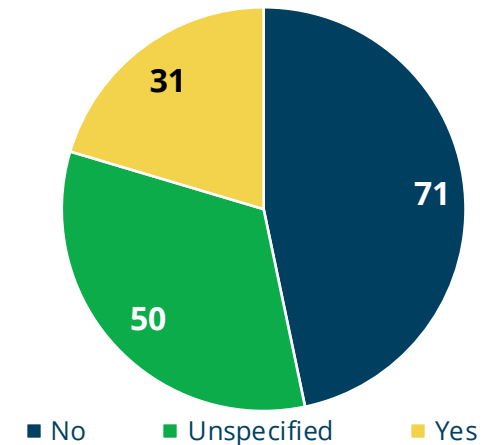
SBD International Airport

July – September 2025

COMMENT BY CONCERN	MENTIONS
Flying over home	82
Low flying	35
Unusually loud	24
Frequency of flights	19
Late night/early morning	3
Vibration/rumbling	2

AIRCRAFT CATEGORY	MENTIONS
Jet	67
Unknown	41
Propeller	24
Helicopter	10
Military	4
UAS/Drone	4
Various	2

Response Requested



COMMENT MAP

A look at where the comments originate.

**Most comments
come from within
5 — 10 miles of
the airport.**

Comment Map

SBD International Airport
July – September 2025

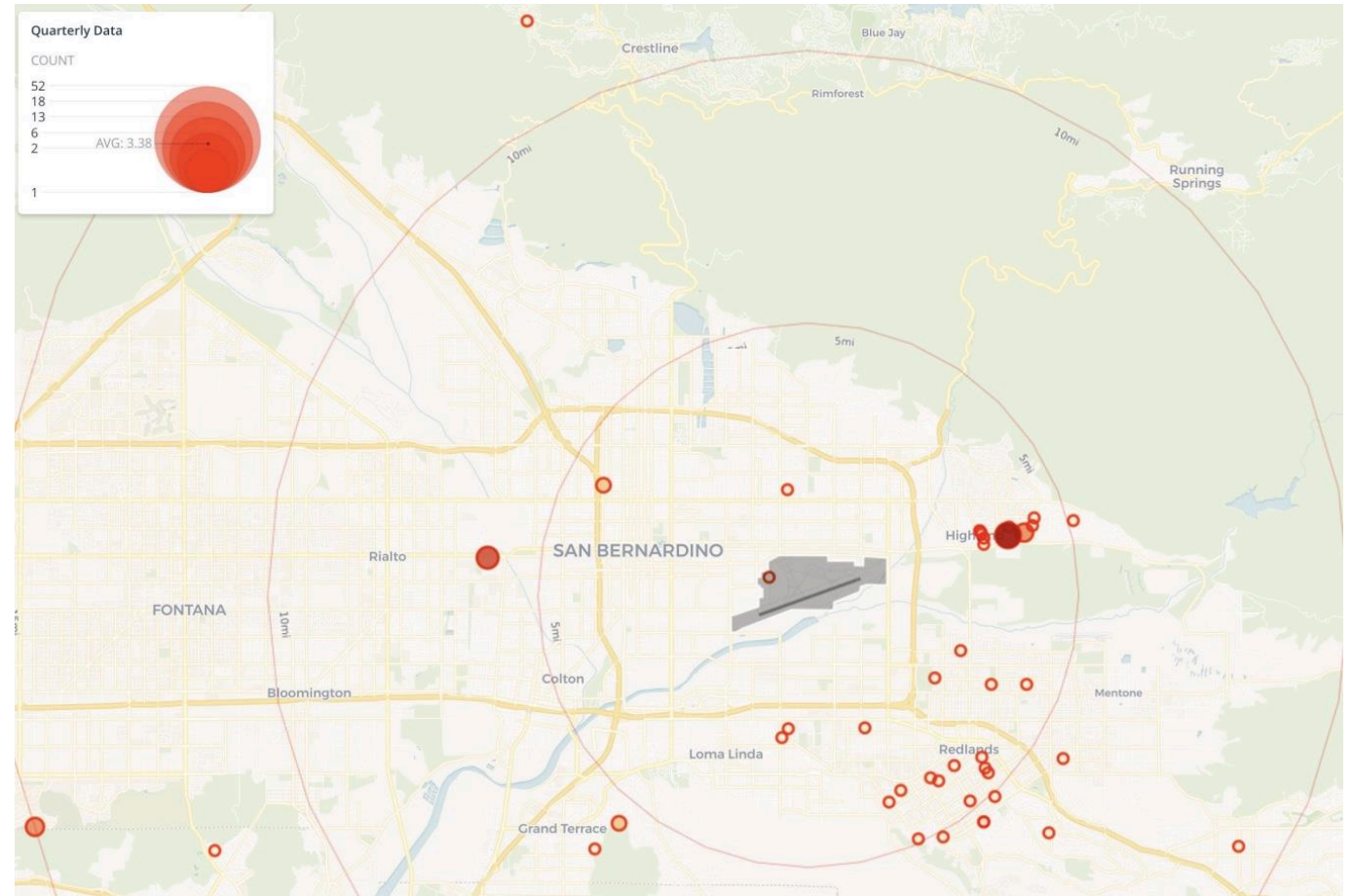
45

Distinct households
filed aircraft noise
comments this
quarter.

152

Noise comments
received from those
households.

Comment Map: July – September 2025



NOTE: Map shows comments from distinct households.
Noise comments from households submitted without
valid
address information are not depicted on the map.

Final Thoughts

3Q25 vs. 2Q25 (QoQ):

Noise comments increased.
Number of households filing increased.

3Q25 vs. 3Q24 (YoY):

Noise comments increased.
Number of households filing increased.

YoY noise comments increase attributed to:

- Continued jet aircraft operations at SBD
- Engaged and concerned community members seeking information about aircraft, and
- Ongoing community education and engagement about aircraft operations at SBD.

The Good Neighbor Program is an important community resource, offering:

- Outlet for neighbors
- Pilot education about neighborhood noise sensitivity, and
- Community education and awareness about airport operations, activities, developments, and SBD's support to the region it serves.

