

San Bernardino International Airport

Quarterly Report: August 2025



Program Components

By committing to ongoing dialogue, sharing up-to-date information, and increasing channels to receive feedback, the program ensures San Bernardino International Airport remains a good neighbor.



COMMUNITY OUTREACH

Presentations, reports to jurisdictions, communications efforts



GAIN FEEDBACK & LISTEN

Noise comment and general feedback forms Dedicated noise hotline



EDUCATION

Website to provide information, explanatory videos



PHONE

Dedicated noise hotline



COMMUNICATIONS

Reports to the Board, e-newsletter, social media



EMAIL

sbdgoodneighbor.com/contact-us/

San Bernardino International Airport Good Neighbor Program

San Bernardino International Airport launched the SBD Good Neighbor Program in July 2020.

This proactive effort allows the airport to inform the community about new and ongoing developments at the airport.

A program update follows.



COMMUNITY OUTREACH



RECEIVE FEEDBACK



EDUCATE THE REGION



PROVIDE CONSISTENT REPORTING

San Bernardino International Airport Good Neighbor Program

Notable developments for 2Q25:

- Published *Good Neighbor News* Spring 2025 newsletter, shared individual articles, and promoted subscriptions
- Ongoing promotion of Breeze Airways' nonstops to Provo and San Francisco for summer travel
- Participated in events at UC Riverside and various high school and elementary schools in San Bernardino, including classroom visits and career and campus services programs
- Promoted SBD being recognized as "favorite" airport in the *San Bernardino Sun's* Readers Choice Awards for the third consecutive year
- Announced SBD Mission Support, the airport's new therapy dog program



Social Media - Strategy

- Facebook, Instagram, X, LinkedIn, & YouTube
- Increase followers and engagement by:
 - Emphasizing Good Neighbor Program
 - Generating original, dynamic content
 - Encouraging comments & sign-ups
 - Tagging partners
 - Posting weekly
 - Boosting posts

Follow Us



**Committed to
Being a Good Neighbor**

Disclaimer: SBD Good Neighbor Program

SBD Good Neighbor Program Noise Report presents noise monitoring information managed by the SBD Good Neighbor Program. SBD International Airport has no authority over the movement of aircraft or the direction of flight. The authority to regulate flight patterns of aircraft is vested exclusively in the Federal Aviation Administration (FAA). FAA air traffic controllers have the responsibility for directing aircraft on the ground and in flight, and the pilot in command has the final authority as to the safe flight of their aircraft. Pilots in command make the final decisions relative to runway use; therefore, pilots may request to use any available runway. Neither the airport nor the FAA air traffic controllers may restrict a pilot's access to an available runway.

Introduction

Quarterly Report - August 2025



TOTALS & TRENDS



COMMENTS YEAR-TO-DATE



COMMENT BREAKDOWN



COMMENT MAP

April 2025

A first look at the first month of the quarter.

34 noise comments

- Filed by 13 households

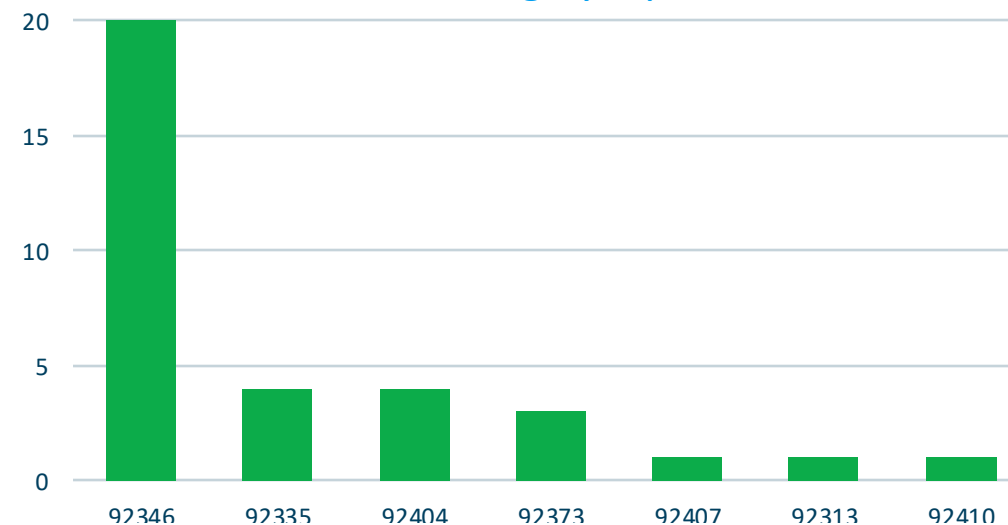
Comments in April

SBD International Airport

April 2025

ZIP CODE	CITY	COMMENTS	HOUSEHOLDS	COMMENTS/ HOUSEHOLD
92346	Highland	20	5	4.0
92335	Fontana	4	1	4.0
92404	San Bernardino	4	1	4.0
92373	Redlands	3	3	1.0
92407	San Bernardino	1	1	1.0
92313	Grand Terrace	1	1	1.0
92410	San Bernardino	1	1	1.0
TOTALS		34	13	2.6

Area Ranking by Zip Code

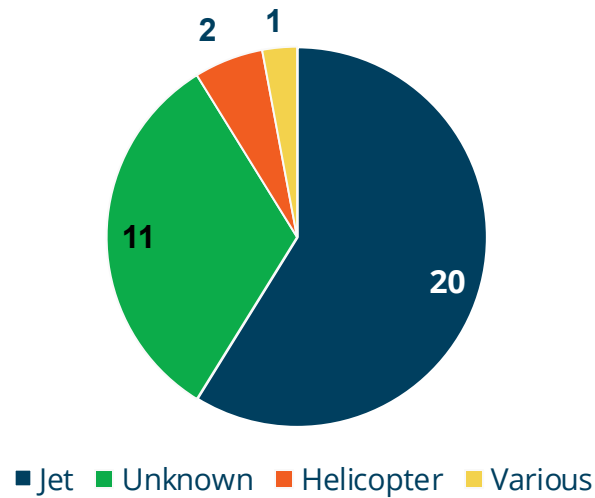


Comment Breakdown

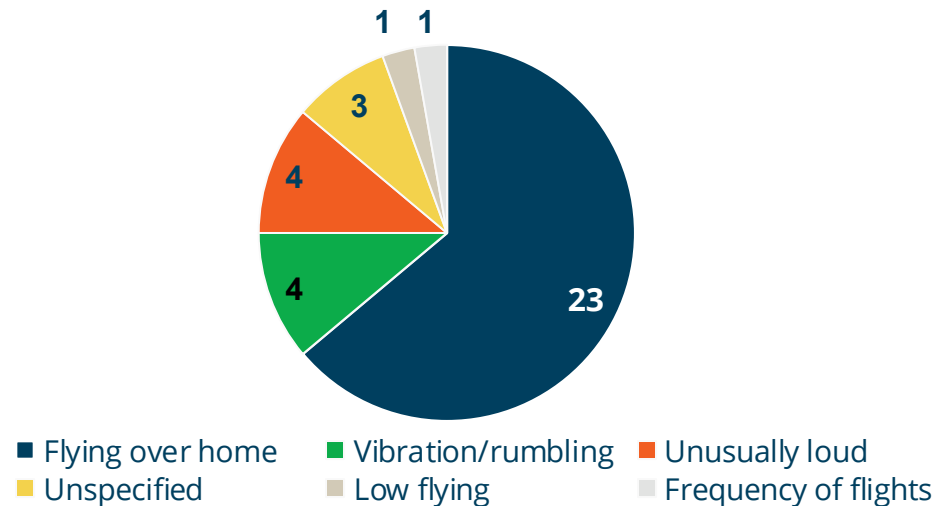
SBD International Airport

April 2025

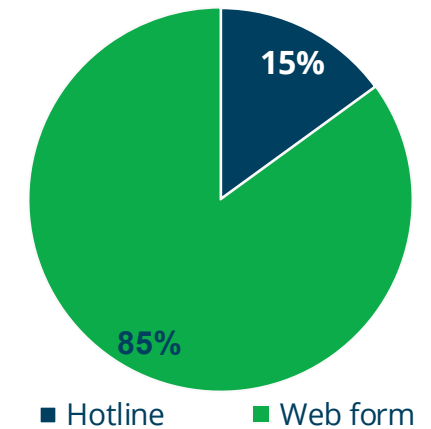
Comments by Aircraft Category



Comments by Concern



Filing Method



May 2025

A first look at the second month of the quarter.

45 noise comments

- Filed by 13 households

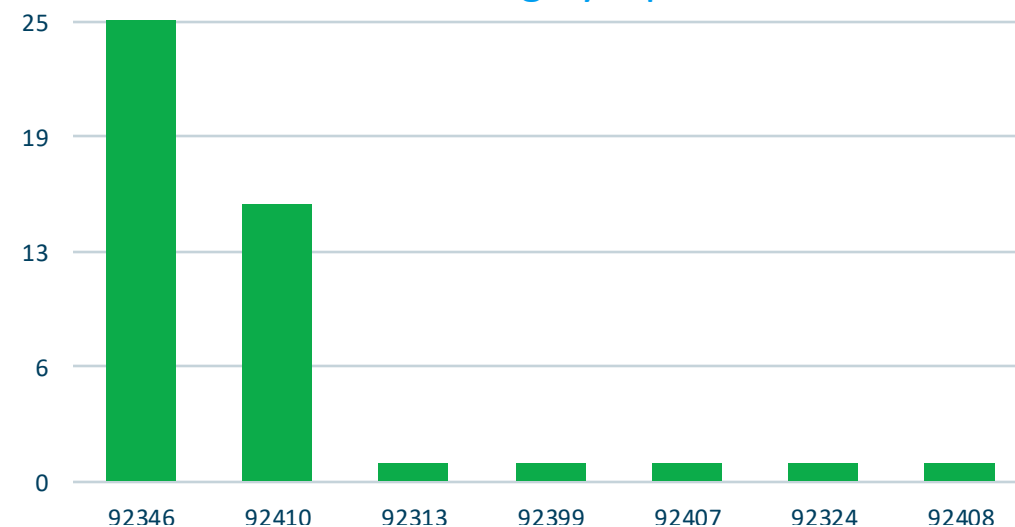
Comments in May

SBD International Airport

May 2025

ZIP CODE	CITY	COMMENTS	HOUSEHOLDS	COMMENTS/ HOUSEHOLD
92346	Highland	25	7	3.6
92410	San Bernardino	15	1	15.0
92313	Grand Terrace	1	1	1.0
92399	Yucaipa	1	1	1.0
92407	San Bernardino	1	1	1.0
92324	Colton	1	1	1.0
92408	San Bernardino	1	1	1.0
TOTALS		45	13	3.5

Area Ranking by Zip Code

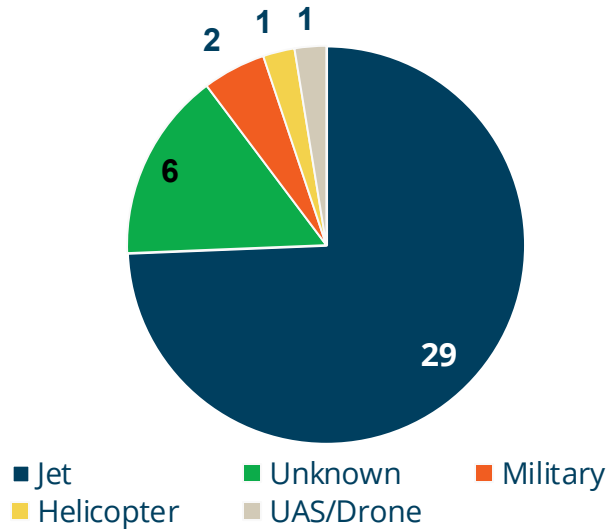


Comment Breakdown

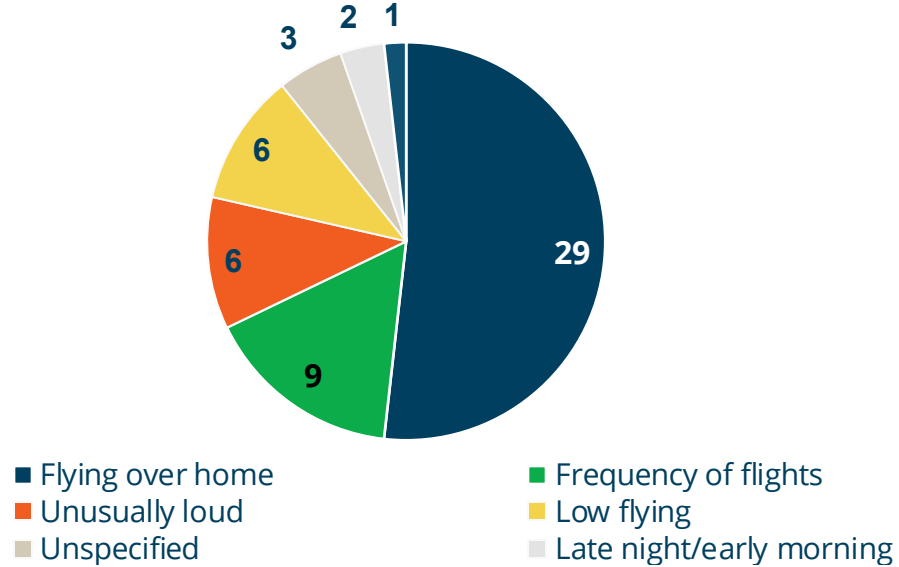
SBD International Airport

May 2025

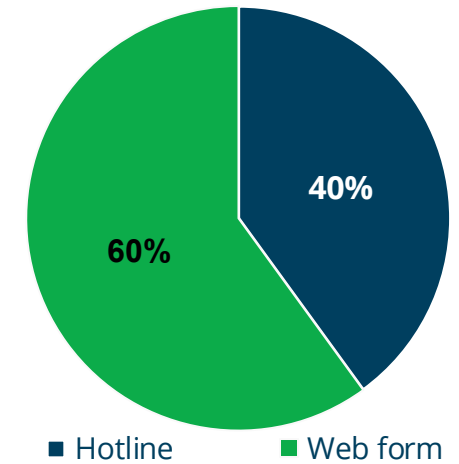
Comments by Aircraft Category



Comments by Concern



Filing Method



June 2025

A first look at the last month of the quarter.

37 noise comments
- Filed by 12 households

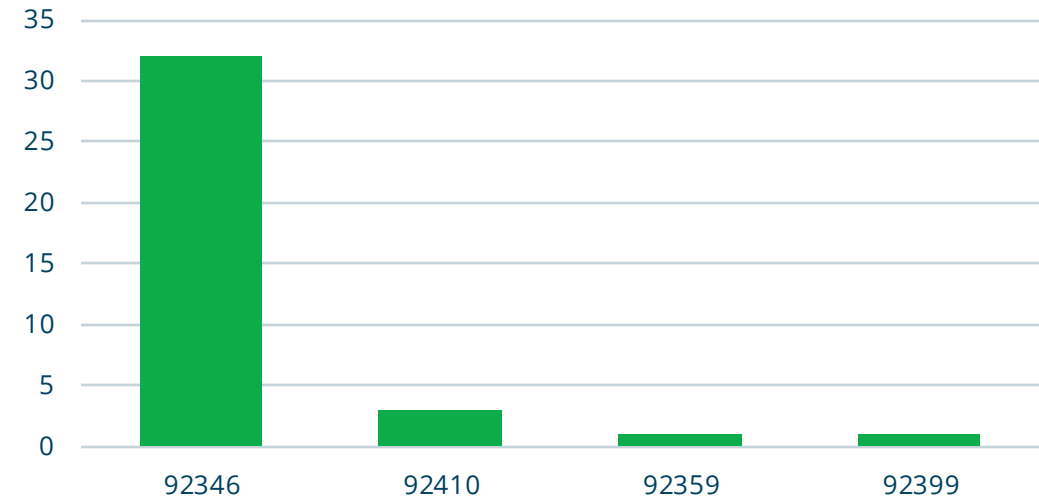
Comments in June

SBD International Airport

June 2025

ZIP CODE	CITY	COMMENTS	HOUSEHOLDS	COMMENTS/ HOUSEHOLD
92346	Highland	32	9	3.6
92410	San Bernardino	3	1	3.0
92359	Mentone	1	1	1.0
92399	Yucaipa	1	1	1.0
TOTALS		37	12	3.1

Area Ranking by Zip Code

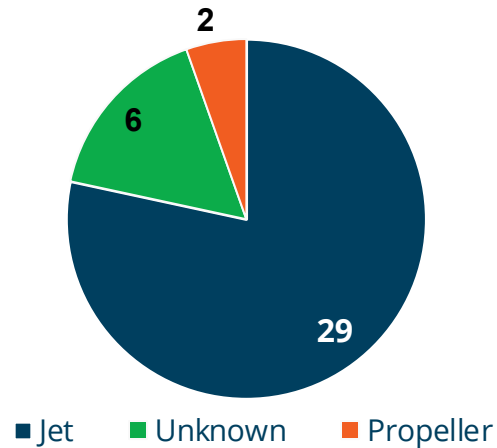


Comment Breakdown

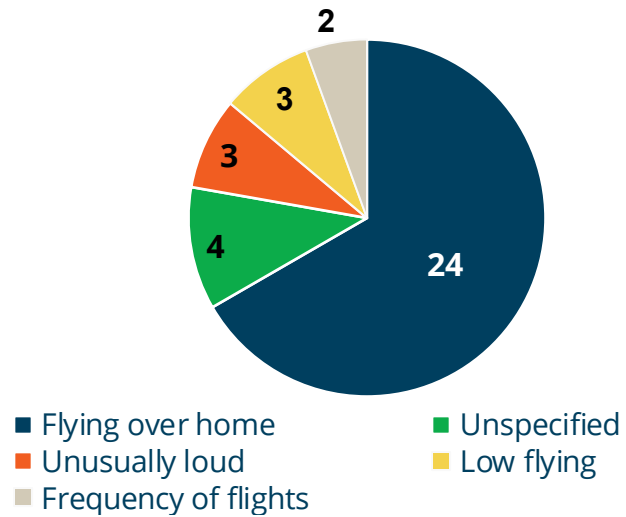
SBD International Airport

June 2025

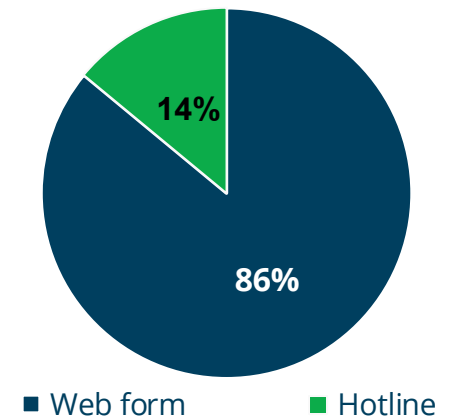
Comments by Aircraft Category



Comments by Concern



Filing Method



TOTALS & TRENDS

A look at the number of comments in the second quarter, year-over-year, and the areas of origination.

Noise comments for San Bernardino International Airport increased in 2Q25, YoY, attributed to:

- Ongoing aircraft operations, and
- Continued information and communications about the **Good Neighbor Program** to neighbors, aligned with available resources.

Totals & Trends

SBD International Airport

April – June 2025

27

Distinct households
filed aircraft noise
comments this
quarter.

116

Noise comments
received from those
households.

ZIP CODE	CITY	COMMENTS	HOUSEHOLDS	COMMENTS/ HOUSEHOLD
92346	Highland	77	13	5.9
92410	San Bernardino	19	1	19.0
92335	Fontana	4	1	4.0
92404	San Bernardino	4	1	4.0
92373	Redlands	3	3	1.0
92407	San Bernardino	2	2	1.0
92399	Yucaipa	2	1	2.0
92313	Grand Terrace	2	2	1.0
92359	Mentone	1	1	1.0
92408	San Bernardino	1	1	1.0
92324	Colton	1	1	1.0
TOTALS		116	27	4.3

Totals & Trends

SBD International Airport

April – June 2025

Top 5 Commenters - 2Q25

RANK	HOUSEHOLD ID	CITY	NUMBER OF COMMENTS
1	G183	Highland	39
2	H255	San Bernardino	19
3	R96	Highland	13
4	K306	Highland	6
5	R288	San Bernardino	4

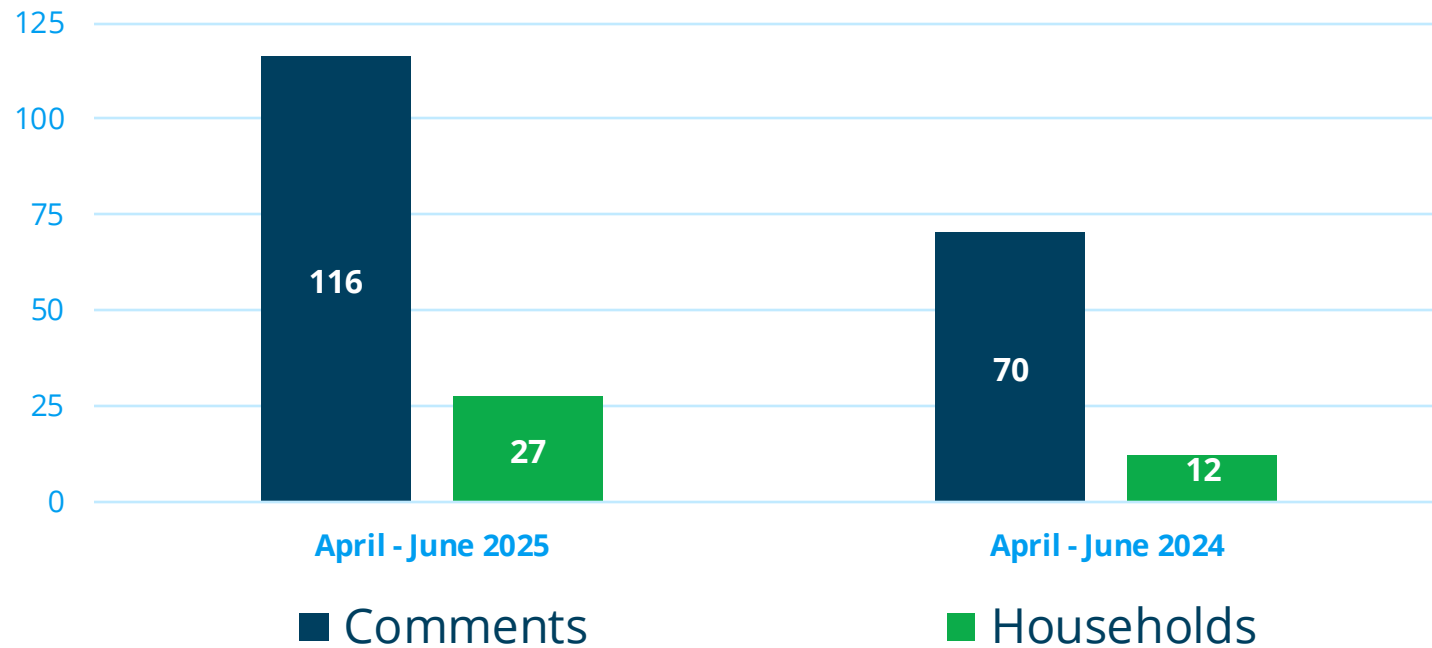
TOTALS

81

Totals & Trends

SBD International Airport
2Q YoY Trends

Comments and Households - 2Q25 vs 2Q24



COMMENT BREAKDOWN

What people are saying about activities at San Bernardino International Airport.

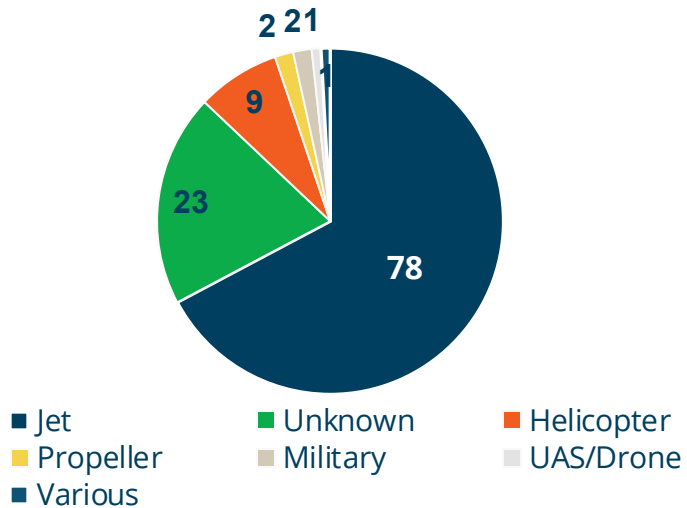
Most people are concerned about an airplane's proximity to their home.

Comment Breakdown

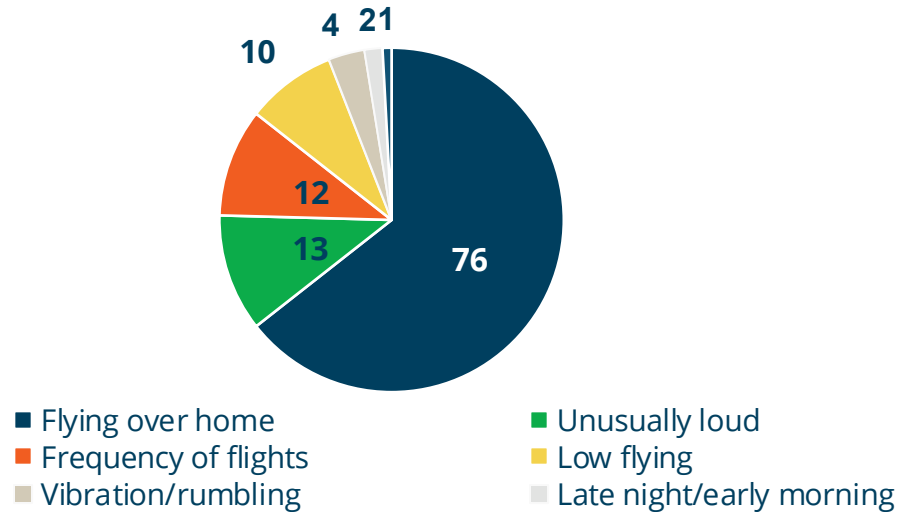
SBD International Airport

April – June 2025

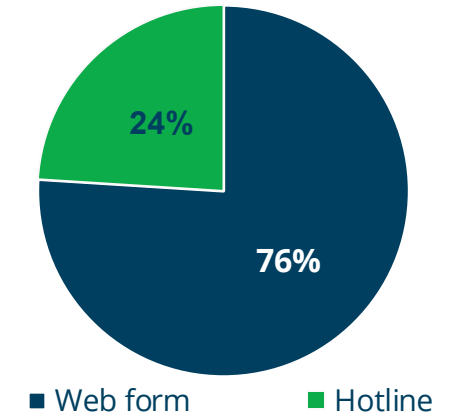
Comments by Aircraft Category



Comments by Concern



Filing Method



Comment Breakdown

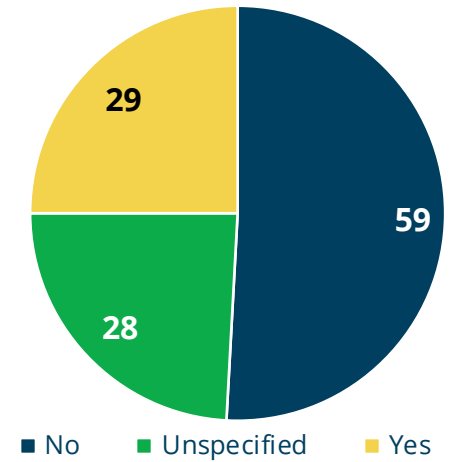
SBD International Airport

April – June 2025

COMMENT BY CONCERN	MENTIONS
Flying over home	76
Unusually loud	13
Frequency of flights	12
Low flying	10
Vibration/rumbling	4
Late night/early morning	2
Circling	1

AIRCRAFT CATEGORY	MENTIONS
Jet	78
Unknown	23
Helicopter	9
Propeller	2
Military	2
UAS/Drone	1
Various	1

Response Requested



COMMENT MAP

A look at where the comments originate.

**Most comments
come from within
5 — 10 miles of
the airport.**

Comment Map

SBD International Airport

April – June 2025

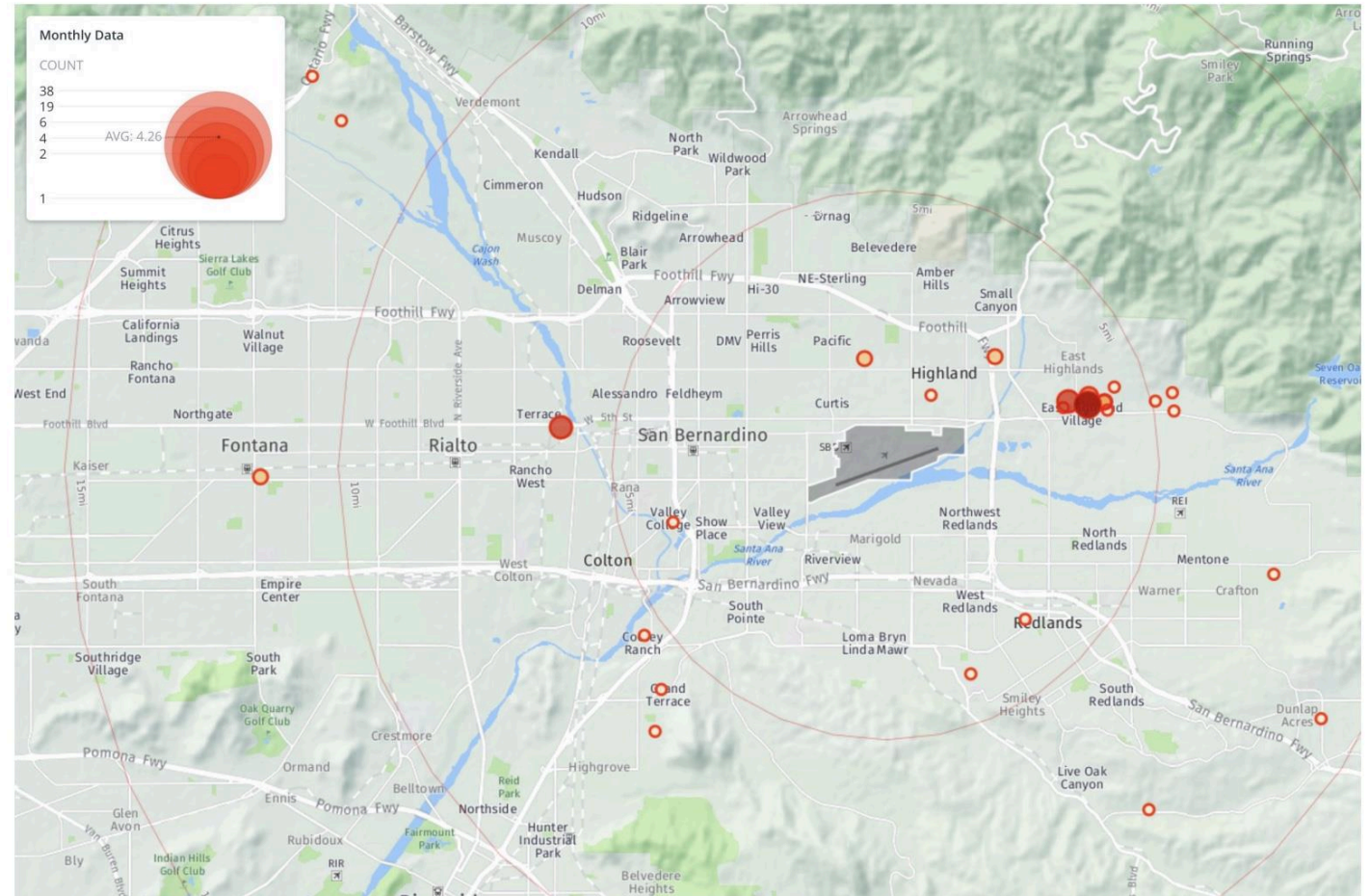
27

Distinct households
filed aircraft noise
comments this
quarter.

116

Noise comments
received from those
households.

Comment Map: April – June 2025



NOTE: Map shows comments from distinct households.
Noise comments from households submitted without
valid
address information are not depicted on the map.

Final Thoughts

2Q25 vs. 1Q25 (QoQ):

Noise comments increased.
Number of households filing increased.

2Q25 vs. 2Q24 (YoY):

Noise comments increased.
Number of households filing increased.

YoY noise comments increase attributed to:

- Continued jet aircraft operations at SBD
- Engaged and concerned community members seeking information about aircraft, and
- Ongoing community education and engagement about aircraft operations at SBD.

The Good Neighbor Program is an important community resource, offering:

- Outlet for neighbors
- Pilot education about neighborhood noise sensitivity, and
- Community education and awareness about airport operations, activities, developments, and SBD's support to the region it serves.

